



Note: Most of the resolved SuperSalon issues listed relate to cleanup work in the recent versions. These were tested or used in a small number of customer locations and had no impact on the majority of our customers. All 5.5 work is being rolled up into our new 5.6 version that is currently in beta and due for full release in June 2010. 5.6 will include a nice refresh of the user interface, a cleaner and smarter appointment system, checkout process and much more. We are putting a high degree of emphasis on quality for 5.6 and currently have three full time dedicated testers working on the beta version.

SuperSalon V5.5.x, I-Office V1.6.x Cumulative Release Notes

5.5 resolved issues: 780

5.5 new features: 332

Total 5.5 / 5.6 tickets resolved: 1112

SuperSalon V5.5.26.4, released May 4th, 2010

Resolved Issues 6

- #6444 Stylist Name not shown on receipt for product only sales
- #6794 Mini Production Report is not showing the male and female total counts
- #6806 Track Inventory setting is not always being respected after receiving inventory product orders
- #6823 Customer notes not saving if multiple recommended products are entered
- #6805 Service receipt not pulling customer purchase history correctly for multi-tickets
- #6900 Closeout issue where pos mismatch iOffice (occurs if tip and change present)

Office V1.6.54, released April 30th, 2010

Resolved Issues:

- #6848 Modify Today's Sales to match Search Sales service times exactly
- #6548 Item Master Sync always syncing min order level
- #6835 Multi-Store Product Sales Report does not support discontinued products

Enhancements:

- #6816 Create Multi-store product order export tool
- #6849 Add eMail alerts to eRoys for error conditions
- #6813 Enhance Multi-store Product Sales Report

- #6827 New login message

IOffice V1.6.53, released April 20th, 2010

Enhancements

- #6791 Add repeated column headers when printing reports on multi pages
- #6099 Product Sales Detail report now shows salon name

Resolved Issues

- #6679 StoreSync: Products being added not updating when description changed
- #6100 Sales Detail Report: Refunded items are added to item quantity
- #6524 Taxes not showing in iOffice Search Sales
- #6783 Production Overview Report: Cut count is off in rare cases
- #6796 Search Sales sometimes calculating duration on tickets incorrectly

IOffice V1.6.52, released April 2nd, 2010

Enhancements 2

- Implement slave database monitor script #6661
- Add the Regis export Format to Products #6360

IOffice V1.6.51.1, released Thursday 25th March, 2010

Resolved Issues 1:

- Include issues on software settings (#6615)

IOffice V1.6.51, released Wednesday 24th March, 2010

Resolved issues 2:

- Tax rate not transferring to store from ioffice for recent 5.5.x versions (#6409)
- (Schools) Credit sync issue (#6569)

SuperSalon V5.5.26.3, released 15th March, 2010

Enhancements 2

- Separate Redo/Refund on checkout #6582
- Mask Credit Card Numbers From Being Seen Anywhere in the System #6620

Resolved issues 2

- Lock System on New Ticket Screen Not Unlocking after 'Insufficient demographics' warning #6712
- Warning message shown on edit multiple #6583

SuperSalon V5.5.26.2, released Monday 23rd March, 2010

Resolved issues 12

- (Sassoon) Standardize dates on all VAT reports headings (#6399)
- (Sassoon) Stylist evaluation is timing out (#6535)
- (Sassoon) Product sales discrepancy (#6384)
- Salon dashboard, stylists sometimes in wrong group (#6384)
- 'Not Yet Supported' randomly showing on Wait Serve screen (#6341)
- Editing ticket with service doubles customer points from preselected service (#6413)
- Invalid Zipcode when a customer with a hidden zip code is saved (#6420)
- (Mijm) Total Cuts is off in Daily Summary and Mini Daily Summary (#6507)
- (Mijm) Tips taken as cash, not factoring in rec summary when cash transactions amount is insufficient (#6350)
- 5.5.x - 'Add Family' incompatibility when Hiding Customer Contact Info (#6406)
- Incorrect product code showing on receipt for refund (#6426)
- Fix missing argument 2 for ticket:void() - Causes lock ups on checkout (#6230)

Enhancements 10

- Prevent multiple clicks on new ticket buttons (#5518)
- (Empire) Add comment field on paid-in/paid-out receipt (#6412)
- Change the error message if update is unable to download (#6338)
- (Mijm) Add Gift Cards Redeemed as a separate row on Salon DashBoard (#6396)
- Add tuition sales to Monthly Financial (#6358)
- Do not allow employees to be scheduled for closed hours (#6333)
- Remove option to store card data on pos (#6283)
- Review performance of 0034_convert_customer_points.php (#6453)
- Only allow valid actions on timeclock screen (#6339)
- Gift cards redemmed not showing on POS Rec Summary (#6346)

IOffice V1.6.50, released Friday 19th March, 2010

Resolved issues 5

- Add multi-slave database server support (#6530, #6533)
- Search Sales screen not loading on I-Office for 5.6 beta users (#6531)
- Search sales sometimes not showing 'Change' correctly for 5.5.x stores (#6534)
- eRoyalty fix, Support 'old' method for tracking gift certificates (#6516)
- New payroll export improvements (#6473)

IOffice V1.6.43, released January 14, 2010

Resolved issues 4

- (Franchisee) Multiple Paychex export enhancements (#6060, #6062, #6063, #6078, #6079, #6080)
- "Net product on service tickets" displaying incorrectly on production report (#6229)
- Remove gift sales from E-Royalty report (#5740)
- Modifications to the 52 Week report (#6217)

I-Office V1.6.41, released January 7, 2010

Resolved issues 1

- Fixed warning on edit Multiple Products (#6196)

Special Security Patch, released January 5, 2010

Features 1

- (Security) Added patch to add password to port 80 on POS. (#6179)

I-Office V1.6.40, released December 31, 2009

Resolved issues 1

- (Europe/Asia) Changed calculation of Basic Sale price. (#6195)

I-Office V1.6.39, released December 30, 2009

Resolved issues 2

- (Europe/Asia) Reviewed Statutory reports on tax calculations. (#6169)
- (Europe/Asia) Corrected franchisee fee calculation. (#6175)

SuperSalon V5.5.23 (R17053), released December 23, 2009

Resolved issues 2

- (Schools) Corrected issue causing system to apply authentication lock while the POS was in use. (#6145)
- Changed taxes to store using two significant digits of precision to prevent rounding errors. (#6150)

IOffice V1.6.37, released December 23, 2009 only on HUL shard

Resolved issues 3

- (Europe / Asia) Corrected issue causing Franchisee Fee report to not round properly. (#6162)
- (Europe / Asia) Franchisee Fee report filters out product sales. (#6161)
- (Europe / Asia) Corrected issue causing Salon Sales Register report to display customer name multiple times. (#6160)

IOffice V1.6.36, released December 21, 2009 only on HUL shard

New functionality 3

- (Europe / Asia) Added Franchisee Fee report. (#6116)
- (Europe / Asia) Added Salon Sales Register - Invoicewise report. (#6142)
- (Europe / Asia) Added Salon Sales Register - Summary report. (#6141)

IOffice V1.6.35, released December 17, 2009

New functionality 1:

- Updated IOffice home page to include security recommendations. (#6129)

SuperSalon V5.5.22 (R16990), released December 17, 2009

New functionality 1:

- Updated EULA on POS. (#6113)
- Corrected issue causing credit card swipes to fail, and merchant copies to not print, on the payment screen. (#6119, #6120)
- (MJJM) Corrected issue causing Hourly Work Details on Daily report and Weekly report to show incorrect data. (#6090)
- Added checks to prevent the WCD from being enabled inadvertently during software update, which causes editing customer records to behave unexpectedly. (#6103)
- Corrected issue where VAT tax from returns was adding, instead of subtracting, from sums. (#6000)
- Gift cards with non-numerical data can no longer activate the hotkeys, causing the card swipe to behave unpredictably. (#6010)
- Daily Detail report, Weekly Detail report totals row displays correct figures. (#6138, #6139)
- Fixed pagination for package and series sales at checkout, preventing unwanted scrolling. (#6057)
- Added summary separator between details and summary line to Salon Sales report. (#6083)

SuperSalon V5.5.22, released December 17, 2009

Resolved issues 8

- Corrected issue causing credit card swipes to fail, and merchant copies to not print, on the payment screen. (#6119, #6120)
- (Franchisee) Corrected issue causing Hourly Work Details on Daily report and Weekly report to show incorrect data. (#6090)
- Added checks to prevent the WCD from being enabled inadvertently during software update, which causes editing customer records to behave unexpectedly. (#6103)
- Corrected issue with VAT tax on returns (#6000)

- Gift cards with non-numerical data can no longer activate the hotkeys, causing the card swipe to behave unpredictably. (#6010)
- Daily Detail report, Weekly Detail report totals row displays correct figures. (#6138, #6139)
- Fixed pagination for package and series sales at checkout, preventing unwanted scrolling. (#6057)
- Added summary separator between details and summary line to Salon Sales report. (#6083)

I-Office V1.6.34, released December 15, 2009

New functionality 6

- Added default service times column to Reports > Services > Service List Report. (#5761)
- (Europe / Asia) Added ability to restrict a subtotal discount depending on the total amount of the ticket. To set up this kind of discount, edit or create a discount in the Manager > Discounts page, then change the discount mode to Subtotal, then set the Restricted Amount. (#5956)
- Added "Applies to:" functionality to Manager > Discounts, so that a discount can be configured to apply to a total or subtotal. (#5842)
- Added two new service categories: Henna Tattoo, Piercing. (#6069)
- Added a new column 'Shampoo' to Reports > Multi-Store > Multi-Store Ranking Report; this column displays the count of services with service type set to Shampoo. (#6065)
- Added an option "Block Back Bar Product Sale:" in "Store Setup > Software Settings > Misc" to enable/disable a "Back Bar Product" from being sold; the default selection is No. (#5977)

Resolved issues 6

- Reports > Sales > Daily Detail Report 'Credit %' column now shows correct amount per-employee. (#5626)
- Sales > Search Sales no longer shows tickets not matching the filter when searching by discount. (#5701)
- Added check so that disabled stores are not processed by the E-Royalties batch scripts. (#6118)
- Corrected issue causing incorrect error message to be momentarily displayed when editing information enabled for editing on both POS and IOffice. (#5972)
- Renamed 'Week Tracking Report' to '52 Week Tracking Report'. (#6123)
- Removed debug code from appearing when saving payment setup. (#5906)

SuperSalon V5.5.21 (R16926), released December 10, 2009

New functionality 9

- System lock down if no uploads have been performed: new settings (Misc > Enable Lock Down, Misc > Upload Interval (Days); default is 'off') allow for the system to go into a lock down mode where no actions can be taken other than to perform an upload. There is an override for that screen, and permissions can be set up to specify who can do the override. (# 5857)
- Packages can support having duplicate services. A new setting (Misc > Allow duplicate services in package) controls this behavior. (# 5082)
- (Europe / Asia) Entering PIN code auto-populates city and state. (# 5851)

- A custom header can be added to receipts: Setup > Receipt Printer > Custom Header. (# 6028)
- (Europe / Asia) Implemented new report: Inventory Cost. (# 5794)
- (RSD Support) Setup > Internet Settings > Disconnect button now clears authentication so that no user remains logged in after disconnecting from a dial-up location. (# 5707)
- Added a new report, Sales > Close Out Summary; this report is the same as the one in Close-Out > Summary except that it always shows walk-outs and is printable to a standard printer. (# 5812)
- Implemented a data import from Iris > SuperSalon. (# 5912)
- Enabled Service Sales and Series Sales Activity reports for VAT-configured systems. (# 6016)

Resolved issues 14

- On the Closeout screen, the Counted Till is now shown as the amount entered in Manager > Opening when the setting Setup > Software Settings > Closeout > Require Opening Till Count is set to 'no.' (# 4937)
- Editing a ticket no longer removes the requested stylist. (# 5778)
- Updated a script which Support can use to address an issue where the 'Time to Complete' shows negative numbers; see the ticket for usage instructions. (# 5542)
- Fixed issue which prevented the service selection from being shown when editing Series Sales. (# 5978)
- Fixed formatting issues with Series Sale popup. (# 6030)
- Fixed issues with discounts not being distributed between sub-tickets on multiticket sales. (# 5818)
- Search functionality now works properly in New Ticket and Quicksale contexts. (# 5830)
- VAT tax is no longer incorrectly added to returns on Reconcile Summary report. (# 5929)
- Corrected an issue with series sale payment type not correctly being saved in Manager > Closeout.
- Removed 'Ticket ID' column from Top 10 Customers report. (# 5991)
- Fixed issue where an error messages was displayed in the Birthday Report if the birth year of a customer is blank.
- Updated the delete commission plan to now properly inactivate employee commissions, and changed the employee commission plans to not display inactive employee commissions. (# 5814)
- Removed legacy 'Products Not Sold' report. (# 6031)
- Added validations to ensure that the transactions.productid field is always an integer. (# 6071)
- Improved internal code quality in the edit commission code. (# 5709)
- Improved internal database handling of saving transactions/costs. (# 6013)

I-Office V1.6.33, released November 24, 2009

Resolved issues 1

- Changed Service Sync to only archive, not delete, old products; this prevents a class of problem from occurring where the service lists at POS locations can get out of sync with the IOffice. (# 5941)

V5.5.20 (R16802), released November 18, 2009

New functionality 8

- (Internal) Added automated tests to cross-reference some values on the closeout, monthly financial, and reconcile summary screens; this can help prevent regressions from being deployed.
- Added setting to prevent back bar items from being sold on tickets: Setup > Settings > [Misc Category] Block Back Bar Product Sale. If set, then products set to type 'Back Bar' cannot be added to tickets. This functionality defaults to 'Off'. (# 5879)
- Added configurable birthday alerts to the system, so that if it is a customer's birthday, a popup is displayed. This feature defaults to 'Off', and can be set up to show in variable places. The new setup is located in Setup > Software Settings > Birthday Alert to configure the display of birthday alerts. (# 5752)
- Expanded allowed COM range for devices to allow COM5 and COM6 to be used for receipt printers, pole displays, and cash tills. (# 5753)
- New report created: Reports > Customers > Top Ten Report. This report computes the top 10 spenders in a salon for a month, summing products and services then removing discounts, voids, redos; this report does not include tips calculations. A new permission is added for this report: Permissions [Group] > Reports > Top Ten Report. (# 5754)
- New report created: Reports > Customers > Birthdays in a month. This report lists all customers whose birthday is in the given month. A new permission is added for this report: Permissions > [Group] > Reports > Birthday Report. (# 5757)
- Added ability to restrict a subtotal discount depending on the total amount of the ticket. To set up this kind of discount, edit or create a discount in the Manager > Discounts page, then change the discount mode to Subtotal, then set the Restricted Amount. (# 5756)
- (Europe / Asia) Added states / provinces for India. (# 5742)

Resolved issues 22

- (Europe / Asia) Rollup of rounding issues caused by VAT and excessive precision stored for tax transactions. (# 5303, # 5768, # 5822)
- (Europe / Asia) Roundup of issues potentially affecting computed cash at closeout / reconcile summary report: these tickets were reviewed and either confirmed clear, or additional review done on them as listed in these notes. (# 4067, # 5775, # 3840, # 4949, # 5821, # 4423, # 3796)
- (Europe / Asia) Fixed issue which caused change to not be included in computed cash. (# 5888)
- Collection of tickets to address difficulties when updating software: an issue with older databases that used integrated credit card processing and an update script was resolved. The update script has been modified to resolve this issue and allow the update scripts to resolve correctly. Salons that have been affected by this issue need to update to 5.5.20 and load SuperSalon. The update scripts will then run correctly and all the necessary changes will be made to allow the salon to function normally with the new DB changes in the system. (# 5928, # 5930, # 5760)
- Added index to some database columns to speed up performance. (# 5920)
- Fixed issue affecting users using the 'Warn on Credit Card Tip Amount' setting which prevented crediting money back to a credit card. (# 5887)
- Reconcile Summary will now calculate the Short/Long field by taking the estimated deposit and subtracting the actual deposit in the system. (# 5808)
- Improved Setup > Utilities > Unify System Identities to handle some special cases for null/empty system identities. (# 5968)

- (Europe / Asia) Fixed an issue in which multiticket transactions were not being grabbed correctly when calculating closeout totals. (# 5775)
- Customer age is now displayed correctly on customer information screen. (# 5755)
- Resolved a javascript issue that was causing "Require New/Recurring" option to not be respected correctly. (# 5925)
- Fixed issue where users were being logged out of sections of the system even when the auto-logout for that section is disabled. (# 5302)

I-Office V1.6.32, released November 16, 2009

New functionality 1

- Deployed 52-Week Tracking Report: Reports > Sales > Week Tracking Report; see the ticket for details regarding report contents. (# 4060)

Resolved issues 1

- Fixed discrepancy between the POS and IOffice versions of the Production Report. (# 5942)

Office V1.6.31, released November 4, 2009

New functionality 4

- (E-Royalties) Link to manual added to E-Royalties Overview page. (# 5713)
- (E-Royalties) Added new tests to the E-Royalties validation script to improve our ability to correctly detect unusual / erroneous E-Royalties prior to processing. (# 5805)
- (E-Royalties) Removed 'submit' button for RSD administrative staff from E-Royalties page, to prevent accidental submission of all 'ready' E-Royalties. (# 5903)
- (Customer) Removed Prime Hours from Customer Payroll. (# 5837)

Resolved issues 2

- Fixed issue which caused the date range filters to be ignored when exporting customer transactions. (# 5777)
- (Customer) Fixes the reconcile summary from not showing the correct over/short amount based off the recorded values. (# 5804)

SuperSalon V5.5.19 (R16650), released October 28, 2009

New functionality 2

- (Franchisee) Added new permissions for Retail reports and sub-items. After updating to this revision, users may need to explicitly assign permissions to these reports. (# 5680)
- (Franchisee) Removed Source Category from head count computation in Salon Summary report. ([# 5730](#))

Resolved issues 10

- (Schools) Minor fixes to GUI implementation for student credit functionality. (# 4397)
- (Schools) Corrected issue preventing Phone Auth payment type from being selected. (# 5815)
- When creating a new payment type, Include Memo? and Require Memo? fields now save correctly. (# 5820)
- Removed blank option when creating new pay period - # of pay periods to create, which prevents issues that can arise when this was set to a blank or invalid value. (# 5693)
- (Franchisee) Corrected a regression against ticket # 5303. (# 5303, # 5787)
- Fixed minor formatting issue on Search Sales screen. (# 5848)
- (Schools) Roundup of changes to Stylist Evaluation report; please see the ticket for details. (# 5735)
- (Schools) Confirmed that customer counts are cross-referenced correctly between Production Report, Salon Summary, Audit Statistics, and Appointment Sources by Type reports. (# 5745)
- (Schools) Corrected rare tax rounding algorithm on End of Day and Reconcile Summary reports. (# 5770)
- (Schools) Corrected client count issue on Salon Summary report. (# 5562, # 5817)

I-Office V1.6.30, released October 21, 2009

New functionality 1

- (Shards, E-Royalties) Updated E-Royalties code to allow it to operate correctly on an IOffice clone. (# 5797)

Resolved issues 3

- Corrected issue with inventory reports for V3 stores causing 0's to be displayed. (# 5819)
- (Bob Jerome Supercuts) Corrected issue where hard-coded account in report caused incorrect stores to be displayed for export. (# 5562)
- (Empire) Corrected issue causing Phone Auth payment types to not be visible in the IOffice configuration page for stores. (# 5813)

I-Office V1.6.29, released October 20, 2009

New functionality 3

- Added link to E-Royalties manual to I-Office Help And Support section. (# 5713)
- (Payroll) Added access to ADP Export for more franchisee account.
- Added text prompting user to email accounts@rogerspos.com if they encounter questions with their invoice. (# 5706)

Resolved issues

- Fixed issue in Reports > Multi-Store > Product Sales (# 5704)
- (E-Royalties) Corrected issue which caused the Royalty % to be shown as 0 for periods before the cutoff date. (# 5690)

- Updated the delete commission plan to now properly inactivate employee commissions, and changed the employee commission plans to not display inactive employee commissions. (# 5586)
- (Franchisee) Fixed issue causing Auto-Reports to sometimes send garbled email to user. (# 5722)

I-Office V1.6.28 (deployed as 1.6.28.1), released October 7, 2009

New functionality 5

- New drop-down state selector is implemented for USA and Canada locations where the state/province is entered. (# 5659)
- (Schools) New functionality introduced into the POS in V5.5 has been moved to the IOffice to allow school management: mannequin credits/grades (# 5645)
- Added link on IOffice home page to information about ongoing shard/performance work. (# 5617)
- (Reporting) New report added (Reports > Sales > BTC Error Report) that is intended to show tickets that have services with \$0 dollar amounts, such as requests. See the ticket for report specification. (# 5653)
- (E-Royalties) Submissions of empty/zero-valued E-Royalties reports are now allowed as there are valid business cases where these should be submitted. (# 5696)

Resolved issues 7

- (Performance) Improved performance of multi-store Weekly and Monthly reports. (# 5652)
- Corrected issues with display of customer count, haircut price and redos on CC Weekly report. (# 5324)
- (Reporting) Monthly Trend Report information error was fixed. (# 5610)
- (Performance) Fixed issues which could cause very slow performance on IOffice reports using transactional data. (# 5648)
- (Performance) Fixed issues that caused slow reporting on customer data. (# 5372)
- Fixed regression causing errors to be displayed on the Production Report. (# 5699)
- Corrected regression on MC Royalty report that was causing net values to be displayed rather than gross. (# 5702)

SuperSalon V5.5.18 (R16486), released October 5, 2009

New functionality 2

- (3rd Party Integration) Integration with [Creative Realities](#) signboard technology is available in this revision; external applications can visit a URI on the primary SuperSalon register to get the current wait list displayed in an XML format. (# 5421)
- When adding a variably priced item that belongs to a price group, a pop-up is now displayed that shows the price group of the item as a default and allows the price to be edited. (# 4861)

Resolved issues 3

- Localized currency symbol in variable-pricing functionality. (# 5171)
- Editing commission now correctly re-associates discounts. (# 5520)

- Sub-items are now properly saved when they are edited on a ticket that is in servicing/ waiting. (# 5528)

SuperSalon V5.5.17 (R16447), released September 25, 2009

New functionality 1

- Added new setting, Tickets > Enable Service Requests, which toggled whether or not a Service Request item with value \$0.00 is added automatically to a ticket when requesting a stylist during the check-in process. This addresses an issue relating to BTC sales calculations for certain concepts, and this setting should be set to 'No' for those concepts. (# 5643)

Resolved issues 9

- Fixed issue which could cause 'new message' indicator on POS to not be displayed. (# 5496)
- Fixed a mismatch between POS and I-Office Audit Statistics report. (# 5508)
- Fixed a rare issue that could cause aggregated rounding error on computed cash at closeout, and improved the robustness of the computed cash at closeout. (# 5303, # 5571)
- (Europe / Asia) Fixed behavior of 'Replace Tax' button to work properly. (# 5513)
- Fixed an issue which could cause the system to reach a dead-end when a particular work-flow failed to distribute split tips correctly. (# 5579)
- Corrected a condition where systems configured to use auto tip functionality with credit card processing enabled could work incorrectly. (# 5580)
- (Europe / Asia) Changed fields on receipt to properly show net amounts for stores configured to use VAT taxes. (# 5592)
- Corrected regression preventing variable-priced discounts from being added to tickets. (# 5636)
- (Europe / Asia) Corrected issues on the Salon Summary report's 'Other' column: discounts are no longer added twice, and gift certificates are no longer added in this column. (# 5640)

I-Office V1.6.27, released September 24, 2009

New functionality 8

- (Schools) Added ability to edit Service Credits on the IOffice (Store Setup > School Settings); brought over other Build 2 changes from POS to IOffice for managing stores. (# 5405)
- (Schools) Added tool to synchronize service credits between stores. (# 5644)
- (E-Royalties) Reduced request/response cycle to roughly 24 hours from 48 hours by ensuring that E-Royalties files are submitted to Corporate prior to 5am CDT, and we retrieve and process the response files after 8am CDT daily. (# 5402)
- (E-Royalties) Changed E-Royalties end user report to show net instead of gross for service buckets. (# 5591)
- (E-Royalties) Released E-Royalties for more concepts. (# 5625)
- (I-Office Home Page) Updated billing address on I-Office home page and invoices. (# 5628, # 5630)
- Added new column (PPH) which displays Service Sales / Hours Worked to custom (C&W) payroll report. (# 3844)
- Changed text on Reports > Multi-Store > Monthly Sales Projection report to clarify the purpose of selecting the date ranges. (# 4968)

Resolved issues 6

- Corrected issue causing incorrect values to be displayed in Reports > Sales > Service Gap Report. (# 5495)
- (Performance) Fixed database query which was causing poor performance in certain circumstances with the Search Sales screen. (# 5568)
- (Performance) Fixed issue with Report > Inventory > Inventory V3 which could cause poor performance. (# 5605)
- (Performance) Improved performance in Reports > Multi-Store > Weekly Overview and Monthly Overview that caused poor performance. (# 5620)
- Fixed outstanding known issue regarding Customer Search functionality not working with some filters. (# 5570)
- (E-Royalties) SC Royalty report is no longer viewable if the user is enabled to use E-Royalties. (# 5603)

SuperSalon V5.5.16 (R16392), released September 17, 2009

New functionality 2

- Added ability to print only a single day's appointments to the receipt printer when a salon is using the appointment-based time clock. (# 5487)
- (Europe/Asia) Gift certificates added to Salon Summary report and End of Day report. (# 5483)

Resolved issues 9

- Service ticket now prints when moving a customer to servicing from the Wait/Serve screen accessed through Customer Search. (# 5515)
- Fixed time-card filter to reload when the pay-period selected is changed. (# 5253)
- Removed localized currency symbol from the "Your Total Savings line" on printed receipt to avoid compatibility issues with displaying currency symbol localized across receipt printers. (# 5539)
- Reports > Products > Inventory report now correctly respects showing only active products if that filter is set. (# 4419)
- Fixed issue where gaps were not being displayed on the appointment book for services configured to use gap times. (# 4781)
- Gap services now stay connected when rescheduling one of the component service blocks, and a pop-up is displayed asking if you want to move both of them. (# 4784)
- When adding a variably priced item that belongs to a price group, a pop-up is now displayed that shows the price group of the item as a default and allows the price to be edited. (# 4861)
- Corrected issue where product codes and tax rows were not being displayed correctly on product refund receipts. (# 5483)
- Resolved issue where response message from PC Charge could lock up the screen when processing Valutec gift cards. (# 5491)

I-Office V1.6.26, released September 16, 2009

New functionality 4

- (E-Royalties, system internals) Response files from Corporate are deleted after being used instead of persisting indefinitely. (# 4426)
- (E-Royalties) Changed the word 'Submit' to 'Create' for E-Royalties buttons in history and status tabs. (# 5546)
- (E-Royalties) Added guards to prevent incomplete or empty E-Royalties from being submitted. (# 5442, # 5548)
- (E-Royalties) Changed column titles to improve descriptions on E-Royalties report: (# 5560)
 - Change 'Service Sales' to 'Gross Service Sales'
 - Change 'Retail Sales' to 'Gross Retail Sales'

Resolved issues 6

- Fixed issue where sometimes customer history wasn't showing correct tip amount when compared to Search Sales report. (# 5484)
- Reports > Sales > Production report now displays Gross % and Net %. (# 5572)
- (E-Royalties) Fixed issue where service refunds did not match on SuperSalon V3 stores that had unmatched tickets in their transactions. (# 5525)
- (E-Royalties) Fixed calculations used in E-Royalties report: (# 5560)
- Include 'Waxing' in 'Service Other' value
- Include 'Child cuts' in 'Service Haircuts'

I-Office V1.6.25, released September 9, 2009

New functionality 2

- Added more training videos to the I-Office home page, and added text 'Watch Me!' (# 5282)
- Made all text using phrase 'E-Royalties' consistent. (# 5401)

Resolved issues 3

- (E-Royalties) Fixed issue that caused E-Royalties Report to not display information and show an invalid date range, which prevented some customers from viewing this report. (# 5503)
- (E-Royalties) Fixed issue that could cause an error to be displayed on Sales History. (# 5345)
- (RSD Internal) Changed formatting on invoices to improve printing and prevent invoices from being cut off. (# 5512)

I-Office V1.6.23, released September 3, 2009

Resolved issues 1

- (E-Royalties) Fixed issue where summary subtotals were sometimes incorrect for Haircuts and Color categories. (# 5492)

I-Office V1.6.22, released September 2, 2009

New functionality

- Added totals to void section on Audit Statistics report. (# 4457)
- (E-Royalties) Added additional logging to E-Royalties process to improve troubleshooting. (# 5445)
- (CC) Added new filter to Reports > Customers > Customer Retention Report to show customers who were returning as well as both returning and new for a given time range. (# 4116)
- (CC) Added option for Production Report to offer static layout for easy copy into spreadsheet software. (# 5117)

Resolved issues 18

- Fixed issue where Reports > Multi-Store > FS National report was not always calculating color category correctly. (# 4271)
- Reports > Sales > Improvements to Employee Ranking report. (# 5269)
- Product categories now synchronize correctly using the Store Sync tool, and are not duplicated. (# 5449, # 5451)
- Fixed issues with customer retention reporting in Customer Retention, Manager > Customers, Monthly Financial and Store Overview reports. (# 4727)
- Fixed a display issue that was preventing saved opening till amounts from displaying in the software settings screen. (# 4803)
- (RSD Internal) Reduced width of the invoices by removing the word 'Bank' from some lines in the invoice. (# 5326)
- Fixed issue with void discrepancies between Salon Dashboard and Audit Statistics report, and removed deprecated link from Audit Statistics report. (# 4457)
- Improved error handling on PASC Payroll export. (# 4771)
- Fixed an issue in the MC Royalty and SC Royalty reports. (# 4777)
- Fixed issue with discounts reported in the Daily Report. (# 4941)
- Fixed an issue with Monthly Sales Projection report to not display days from previous years if no sale data was recorded for that time period. (# 5268)
- Fixed total calculation of sales totals in employee ranking report so that it correctly calculates the sales information. (# 5270)
- (Performance) Improved performance of several reports. (# 5414)
- Fixed settings on IOffice to correctly save and propagate to POS: Track Tips, Auto Credit Tip to Employee, Remove Tips from Change. (# 5489)
- Reports > Payroll > Payroll: Corrected issue where 'Regular Hours' column was factoring in 'Additional Hours' category of time. (# 4080)
- Employee Scheduler on IOffice now pulls data correctly from new Employee Scheduler on POS V4.6 or newer. (# 4836)
- Fixes issue on Time Card report where adjusted hours were not displaying unless clock-in hours existed for date. (# 5337)
- (E-Royalties) Fixes issue where Perms are not being calculated correctly in user-viewable E-Royalties report. (# 5412)

SuperSalon V5.5.15 (R16295), released August 31, 2009

Resolved issues 2

- Slowed down trigger for searching preselected services when creating tickets through the wait-serve screen to improve system performance. (# 4994)
- (RSD Internal) Improved utility (Setup > Utilities > Unify System Identities) to unify all non null system identity rows to the system identity of the machine that the utility is being run from. (# 5478)

SuperSalon V5.5.14 (R16277), released August 27, 2009

New functionality 6

- (Europe / Asia) Significant changes to Time Clock functionality for Sassoon payroll system: going to Time Clock now shows a calendar, pre-populated with times from the Employee Scheduler, and allows the user to confirm the attendance on that date. (# 5124)
- You can now re-add a position with the same name as a previously-deleted position, and it will re-associate employees with the recreated position. (# 5058)
- Searching on the Transfer Orders screen is now done when user hits 'Search' button, or 'Enter'. (# 5340)
- Created a script that can be used to delete sales data prior to a specified date (see ticket for how to run script.) (# 5454)
- Uploads no longer block use of the system while they are in-progress. (# 5347)
- Improved handling of system identity management for both single- and multi-register environments. (# 5296)

Resolved issues 16

- Inactive employees are no longer shown on the appointment book, even if they're still scheduled to work. (# 5059)
- Improved discounting on packages. (# 280, # 1543)
- "Next Available Stylist" now correctly recognizes the first-clocked-in stylist as the "next available" for the first service of the day. (# 5298)
- Improved handling of refund calculations. (# 2084)
- Cash / Check Drops are now being recorded at the salon level on Close Out. (# 5416, # 5341)
- (CC / SC) Created a script to fix erroneous timein/timeout entries (see the ticket for details on how to use the script). (# 5388)
- (Europe / Asia) Multiple fixes for customer source tracking, including a script which should be run to correct the storage of customer sources (see ticket for how to run script.) (# 5429)
- (Europe / Asia) Reports > Reconcile Summary report: fixed calculation error that could occur when salon is configured to use VAT tax setup. (# 5281)
- (Europe / Asia) Multiple fixes / changes to Sassoon Salon Summary report. (# 5315)
- (Europe / Asia) Fixed multi-tickets so that they updated associated appointment items to ensure correct customer counts. (# 5323)
- Fixed issue where saving SVS gift card passwords with certain characters wouldn't work. (# 5358)
- Fixed column sorting on Product List report. (# 5363)
- Added employee payroll setup to list of areas to not show if employee private info permission is not granted. (# 5423)

- (Europe / Asia) Fixed issue preventing Gift Cards from being sold when a salon was configured to use VAT tax setup. (# 5426)
- (Europe / Asia) Fixed issue where Search Sales screen wouldn't function properly if a salon was configured to use VAT tax setup. (# 5428)
- Fixed regression causing the Here button to function the same as Late for call-aheads. This makes ticket # 4998 (wait time for BAT tool) valid again, which will be fixed in a future revision. (# 5319)

I-Office V1.6.21, released August 24, 2009

New functionality 1

- (E-Royalties) The E-Royalties data can be generated on-demand by users, and displayed with the E-Royalties report. (# 5403)

Resolved issues 1

- (E-Royalties) Date displayed on E-Royalties report for weekly royalties now shows correct, 7-day date interval. (# 5411)

I-Office V1.6.19, released August 13, 2009

New functionality 1

- (E-Royalties) Deployed new report: Reports > Sales > E-Royalties: this report shows the E-Royalties information that is submitted to Franchisor and was designed to be viewed and printed. With the introduction of this new report, users must use the E-Royalties report to view royalties submitted by the E-Royalties system. The old Royalty reports can still be used to view historical sales data from before E-Royalties was enabled. (# 5089, # 5090)

I-Office V1.6.18, released August 11, 2009

Resolved issues 4

- Rewrote code to prevent database brownout issue when running some reports. (# 5299)
- (E-Royalties) Fixed code that could cause tickets outside of normal date ranges to be included in calculations. (# 4597)
- (CC) Rewrote code that occasionally caused some reports (Salon Dashboard, among others) to be unable to generate across large time spans. (# 5094)
- Fixed regression causing FS Honor Roll report to show 0's for previous weeks. (# 5362)

I-Office V1.6.17, released August 7, 2009

Resolved issues 4

- Quick Sale customer counts are now correct on reports. (# 5351)

- (RSD Internal) Outgoing invoices now come from 'accounts@rogerspos.com'. (# 5348)
- Store Overview report now sorts on Gross \$ column. (# 5311)
- (RSD Internal) Updated text on I-Office home page. (# 5336)

Resolved issues 5

- Recent issue causing customer counts to be incorrect in some reports has been resolved. (# 5339)
- Fixed recent issue preventing Void Reason configurations from being saved on the I-Office. (# 5325)
- Daily Report, Weekly Report now display 'Quick Sale' rather than 'Unknown' for quick sales. (# 5286)
- Fixed recent issue with reporting discounts on multi-tickets were not picked up by some reports. (# 5321)
- Manager > Closeout > Total Computed Cash now picks up tips correctly. (# 5320)

I-Office V1.6.16, released August 6, 2009

Resolved issues 1

- Issue causing customer counts to be incorrect in some reports has been resolved. ([# 5339](#))

New Functionality 1

- Store Overview report now sorts on Gross \$ column. ([# 5311](#))

SuperSalon V5.5.12 (R16048), released July 30, 2009

New functionality 3

- (Europe / Asia) Added Stylist Evaluation report for Sassoon. (# 5214)
- (Europe / Asia) When editing durations during appointment booking process, the service now defaults to the employee service time. (# 5250)
- Updated the following reports to use VAT tax configuration: (# 5177)
 - Product List
 - Inventory
 - Receive/Transfer/Adjust
 - Vendors
 - Inventory Transactions
 - Products Not Sold
 - Product Orders Received
 - Employee Sales

Resolved issues 9

- (Performance) Improved checkout performance. (# 4344)
- Fixed issue in appointment book that could prevent arrow buttons from changing the time when adding/editing blocks. (# 4517)

- In a multi-register environment, the closeout screen will now display the register selection if only a single register performs sales on the selected date. (# 5296)
- Fixed issue where process for selling SVS Gift Cards could cause user to be unable to complete process of selling the card. (# 3304)
- Improved detection of credit card types when storing credit card type in the database for reporting. (# 5287)
- Corrected issue causing setting Setup > Software Settings > Misc. > Show non clocked in employees on lookup screens: Set to "No" to not be saved properly. (# 5300)
- Fixed an issue in which once an appointment has been sent to servicing no other items could be added automatically to the ticket. (# 5176)
- Fixed issue where fields in Kiosk were being wiped intermittently. (# 5290)
- Fixed issue where localized currency symbol was being displayed incorrectly. (# 5301).

I-Office V1.6.14, released July 30, 2009

New functionality 1

- (RSD Internal) Minor updates to links, etc. (# 5293)

I-Office V1.6.13, released July 28, 2009

New functionality 2

- (RSD Internal) Updated text on home page of I-Office. (# 5293)
- (RSD Internal) Updated text on bottom of invoices sent from I-Office. (# 5292)

Resolved issues 2

- Resolved European tax reporting issue (# 4905)
- (RSD Internal) Fixed email address on emailed invoices to read "from: accounts@rogerspos.com". (# 5164)

I-Office V1.6.12, released July 27, 2009

New functionality 2

- Added new training videos to home page. (# 5235)
- Added feedback links to home page. (# 5280)

Resolved issues 3

- Fixed issue with the timecard on Reports > Payroll > Timecard. (# 5262)
- Jenson payroll is now properly displaying the number in the Extra Services (XSvc) column. (# 5261)
- Fixed issue causing Reports > Multi-Store > Sales Overview to display zeros in some cases. (# 5263)

SuperSalon V5.5.11 (R15981), released July 24, 2009

New functionality 6

- Request/Source are now only displayed if software configuration settings are set to display/track that information. (# 4294)
- (Europe / Asia) Discount Usage report added for stores running with VAT tax configuration. (# 5227)
- (Europe / Asia) Adds in service total row in salon summary report which holds the totals for all services performed at salon. (# 5230)
- (Regis Franchisees) The NextGen import now imports services with service codes in sequential order according to service category so that when searching for them they appear grouped together on SuperSalon search screens. (# 4920)
- (Localization) Added currency localization to adjust refund screen. (# 5192)
- (Localization) Added British pound to localization. (# 5213)

Resolved issues 17

- Fixed rare issue when Setup > Misc > "Assume all Paid-Ins are cash" is set to 'Yes' where tax information on Paid Ins wasn't correctly created. (# 822)
- Made gift receipt formatting identical to regular receipt formatting. (# 4554)
- Fixed issue with Closeout > Mini Tip Report. (# 5114)
- Reports > Salon Dashboard now shows Paid-Outs correctly when no sales were done for a day. (# 1060)
- Fixed issue with variably assigned, multiple products in reset / exit status. (# 1066)
- Invalid date entries on the close out screen are now re-interpreted by SuperSalon into a valid date. Additionally, if a user enters a date that SuperSalon corrects, a message is presented to the user informing them of the change. (# 2804)
- Allows payouts to be edited to be 0.00. Updated error message to give a more accurate description of the amount that is needed to be entered. (# 2878)
- Customer hair notes now save the person who created the note correctly. (# 5120)
- (Kiosk) Added a system that checks to ensure the primary register is reachable; if it's not, displays a message and keeps retrying until register is available. This addresses an issue where the kiosk would lose the connection after the nightly restart of the computer. (# 3879)
- (BAT) Call ahead time no longer factors into wait time; the 'timein' is set when the 'here' button is clicked. (# 4998)
- Fixed rare rounding error that could display incorrect change. (# 5192)
- Fixed issue with authentication dialog challenge. (# 4924)
- Customer email address is now hidden according to the configuration setting Setup > Settings > Customer > Hide Customer Contact Info. (# 5123)
- Fixed issue with editing and saving brands, categories, and vendors in Manager > Products > Edit Multiple. (# 5128)
- Fixed rounding/accuracy issue which could cause displayed times to be incorrect by seconds. (# 5150)
- Tip field for credit cards now shows up whenever multi-ticket is checked out and option "Only show tip prompt for service sales" is set to 'Yes'. (# 5157)
- Corrected calculation of service time for multi-tickets. (# 5254)

I-Office V1.6.11, released July 23, 2009

Resolved issues 5

- Reports > Sales > Production Report now calculates 'Avg Time Between Cuts' respecting break time in multi-tickets correctly. (# 5251)
- (RSD Internal) If an invoice is sent via e-mail as an Estimate or Demo - don't print 'INVOICE' - only print ESTIMATE or DEMO. (# 5239)
- (Performance) Reports > Sales > Performance Trend Analysis report performance has been improved. (# 4962)
- (Performance) Reports > Multi-Store > Sales report performance has been improved. (# 5106)
- (Performance) Reports > Payroll > TimeCard report performance has been improved. (# 5223)

SuperSalon V5.5.10 (Rxxxxx), released July 20, 2009

New functionality 9

- Added Reports > Gifts and Reports > Gift Certificate Usage to reports menu, and updated to report correctly for salons using VAT tax configuration. (# 5145)
- Scheduler > Options > View Schedule button now displays a grid, and if notes are present for an employee, the word 'NOTE' is displayed; when touched, this will display the notes. (# 5144)
- Renamed setting 'Subtract Tips From Computed Cash' to 'Subtract Tips On Close Out' and added help text to better clarify the functionality of this setting. (# 3796)
- Added new configuration, "Ticket > Set Active Stylist to Commission on Checkout". If set, the stylist selected when a ticket is moved to servicing overrides any previously-assigned stylist for commission. (# 4816)
- Added a three-minute default timeout for authentication. (# 4897)
- (RSD Internal) The 'fix permissions' script is now run during a software update. (# 5113)
- (Europe / Asia) Added some Asia locale improvements. (# 5129)
- (Localization) Improved localization support in the closeout screen and cash helper. (# 5129)
- (Europe / Asia) Software now displays Asian currency symbols. (# 5160)

Resolved issues 23

- (Europe / Asia) Reports > Audit > Audit Statistics report has been updated so that refunded tickets correctly reflect VAT tax. (# 4679)
- (Schools) Resolved issue where you could not assign an employee to a ticket if the employee was not clocked in, regardless of settings and configuration. (# 5185)
- Discounts can no longer be edited to have the same code as an existing discount, and a script has been composed to remove duplicates and correct transactional records. This script is executed upon update to this version of the software. (# 5016)
- Employee Scheduler > Improvements to displays of information. (# 5097)
- Color Card / Perm Card / Hair Card receipt now correctly displays the date of last visit. (# 5116)
- (Europe / Asia) Corrected issues with VAT tax calculations when multiple taxes are configured. (# 5132)
- Hours blocked on appointment book now subtract from hours on Employee Scheduler. (# 5144)
- Appointment booking 'Choose Source' popup now displays regardless of if setting 'Allow Duration to be Edited' is on or not. (# 5218)

- Fixed issue with tip calculation based on closeout numbers. (# 3796)
- Multiple fixes to automatic package recognition during checkout: (# 4131)
- Package discounts are now assigned the same way throughout the entire application.
- Auto Package Recognition will now only apply discounts if a discount has not already been applied to a service that would be included in the package, fixing an issue where discounts did not work correctly sometimes in packages.
- When package discount is removed, all items are correctly updated to reflect that the package discount has been removed.
- When clicking the sales button and redirecting to the checkout screen it will now reload the itemlist to accurately show when an auto-package is added.
- (Performance) Significantly improved performance when checking for packages. (# 4624)
- Corrected issue with commission setup in a tiered payroll system. (# 4755)
- Fixed issues with integration of World Customer Database and appointment booking process. (# 4822)
- Completing a pre-paid ticket now works as expected: the ticket is marked 'completed' and removed from the wait/serve screen. (# 4870)
- (Europe / Asia) Fixed issue with invalid VAT tax data being printed on receipts for salons that are running VAT tax configuration. (# 5131)
- Fixed an issue in which end of day report was not correctly grabbing the paid in and out amounts for totals by tender type.
- Fixed issues with editing data that could occur after deleting a service category. (# 5153)
- Fixed issue where settings would change during an update from V5.1.x to v5.5.x. (# 5182)
- Fixed an issue in which the void functionality was deleting the appointments during a redo. (# 5188)

I-Office V1.6.10, released July 20, 2009

Resolved issues 8

- (Empire / RSD Internal) Updated Empire Dashboard Monitor to correct a bug detecting out-of-balance issues. (# 5125)
- Updated Service Categories to include additional categories/sub-categories. (# 5146)
- (Performance) Reports > Sales > Salon Dashboard report performance has been improved. (# 5080)
- For stores running 3.15.x, I-Office closeout subtracts tip on credit cards from computed cash. (# 5200)
- (Performance) Reports > Multi-Store > Store Overview report performance has been improved. (# 5206)
- (Performance) Reports > Sales > Daily Report report performance has been improved. (# 5208)
- Fixed issue so that changes to the tax configuration on the I-Office propagate correctly to the POS. (# 5050)
- Fixed issue where Reports > Discounts > Discount Usage report did not generate correctly for salons running version 3.15.x of SuperSalon POS. (# 5158)

SuperSalon V5.5.9, released July 10, 2009

New functionality 2

- (Europe / Asia) Added required service categories. (# 4915)

- (Europe / Asia) When language is set, closeout screen now shows correct denominations. (# 5129)

Resolved issues 7

- (Europe / Asia) Dollar symbol does not display on the pole display if the locale is not \$. (# 5130)
- Removed shortcut keys which were attached to old versions of sale (Home), time card (Insert), and refresh (F2). (# 5105)
- (Europe / Asia) Fixed issue where dates were not passed correctly for non-English locales in Appointment Search screen, causing appointment searches to be faulty. (# 5143)
- (Europe / Asia) Fixed an issue in which end of day report was not correctly grabbing the paid in and out amounts for totals by tender type. (# 5137)
- Fixed issue causing warnings to be displayed on Manager > Products > Quick Enter UPC screen. (# 5147)
- Changed layout of Salon Summary to print better on A4 paper. (# 5135)
- (Schools) Setup > School Settings > New Credit / New Category buttons now work. (# 5152)

I-Office V1.6.9, released July 9, 2009

New functionality 2

- Reports > Discounts > Discount Usage now displays a new column, 'Sale Total \$', which displays the net amount of all sales on a ticket which contains the indicated discount. (# 4546)
- Release notes updated on home page. (# 5124)

Resolved issues 3

- Reports > Sales > Salon Dashboard report improved to support old versions of SuperSalon less than V5.5. (# 5009)
- Reports > Sales > Credit Card Reports fix for regression that was introduced in V1.6.8. (# 4958)
- Reports > Sales > Monthly Financial now includes SVS gift card sales in total gross gift column. (# 5071)

SuperSalon V5.5.8, released July 8, 2009

New functionality 1

- System starts off locked upon launch in multi-register context. (# 5012)

Resolved issues 1

- Fixed issue with appointment confirmation from appointment search so that it no longer loses your search context when confirming an appointment. (# 5056)

I-Office V1.6.8, released July 7, 2009

New functionality 3

- Reports > Products > Receive / Transfer / Adjust - v4 report now displays 'Note' column. (# 4106)
- Manager > Products > Product Orders: additional Inventory Types ("Inventory", "Back Bar", "Supplies) and Quick Add products functionality added. (# 4892)
- Reports > Sales > Credit Card Reports: added 'Visa & MC' subtotal to CC Transactions report. (# 4958)

Resolved issues 1

- Reports > Multi-store > FS Regional no longer displays warnings/errors. (# 4979)

SuperSalon V5.5.7, released July 3, 2009 (R15665)

New functionality 3

- Added labeling to VAT taxes on Manager > Search Sales screen. (# 5084)
- When confirming/unconfirming an appointment via the appointment search pop-up, the pop-up persists for faster navigation. (# 5056)
- Multi-tickets with multiple genders on the subtickets now display multiple gender icons. (# 5075)

Resolved issues 5

- Fixed functionality of Manager > Search Sales screen for the service category filter. (# 5022, # 5038)
- (Europe / Asia) Updated Closeout Summary report to correctly reflect VAT tax. (# 5083)
- (Europe / Asia) Corrected calculation on the End of Day report for salons configured to use VAT tax. (# 5085)
- Fixed issue that sporadically caused a white screen during checkout. (# 5082)
- Fixed issue where adding more than 50 items to a ticket caused errors during checkout. (# 5082, # 5018)

SuperSalon V5.5.6, released July 2, 2009 (R15657)

Resolved issues 4

- Reports verified and cross-referenced for stores with VAT configuration: Reconcile Summary, Production, End of Day, Search Sales, Salon Summary. (# 5068)
- Fixed issue where if there was no company record in the database, the owner password could not be saved. (# 5051)
- Changed authentication check to be done when the "Sales" tab is touched; moved code so that spurious authentication checks would not occur (# 5013)
- Stylist requested is always retained properly when moving tickets from waiting to servicing. (# 4907)

SuperSalon V5.5.5, released July 1, 2009 (R15640)

New functionality 4

- Closeout cash helper configured for all Euro denominations. (# 4522)
- Euro symbol used on closeout screen, if language is set to German. (# 4522)
- Appointment search screen has a filter to include completed appointments. (# 5030)
- Manager > Search Sales screen now has a filter for service category. (# 5022)

Resolved issues 3

- Completed implementation so that clicking on "Sales" tab always requires re-authentication if configured; in previous revision, this didn't always work for all possible configurations of sales tab. (# 5013)
- (Europe / Asia) Added date localization to more fields: appointment search date, appointment search screen, search sales date field. (# 5031, # 5027, # 5028)
- (Europe / Asia) Removed instance where US\$ currency symbol was shown on customer receipt. (# 5026)

SuperSalon V5.5.4, released June 30, 2009 (R15622)

New functionality 4

- Manager > Search Sales: gender filter added. (# 4980)
- Store name added to SuperSalon FireFox? instance title bar. (# 4160)
- Added new setting: Setup > Settings > Close Out > Use Expected Till for Computed Cash. When this is set to yes, uses expected cash instead of counted till. (# 4949)
- (Europe / Asia) Added discounts totals row between Subtotal and Total row on Salon Summary Report for salons configured to use VAT tax. (# 4973)

Resolved issues 27

- Debug text 'mini_form' removed from series sales edit screen. (# 4993)
- Reports > Sales > Salon Dashboard: removed errors displayed when services sold are negative. (# 4873)
- Fixed issue where previously-read messages were shown as unread. (# 4873)
- Fixed some miscellaneous formatting with time format localization. (# 5010)
- Fixed issue where if you add a new customer to the appointment screen but fail to save the appointment, a blank appointment block was allocated. (# 1939)
- Multiple fixes to tip tracking (# 4662):
- If any part of the sale involves a credit card sale populate the tip pop up with change, other payments populate with zero.
- Allow the amount to be set to zero unless a credit card payment is the only payment type (minimum for credit card is in new setting bellow), in both instances allow the "Keep the Change" (to be renamed to "All Change is Tip") to be pressed and that populates the popup with all the change.
- Add a setting that says "Force minimum tip amount" and an input box, this separate setting deals with the minimum tip allocation amount for credit cards.

- If payment is done with credit card only then tip pop-up will show all change as possible tip. The minimum tip is 0 or 1, as set by the new setting in Settings > Tips > Force minimum tip amount.
- If payment is not only done with credit card (cash, check or mix), then the tip pop-up will start with 0 as possible tip; minimum tip is 0.
- Added new setting (Setup > Settings > Tips > Force all change as tip) to force the change in an all credit or check payment to be used as tip; change works as before.
- Fixed issue where if price on a product was set to zero, errors were shown on the Manager > Products > Orders screen. (# 4807)
- (Europe / Asia) Fixed warning shown when running Reports > Payroll > Sassoon payroll. (# 4864)
- Fixed issue where Position popup was empty when creating a new employee. (# 4966)
- When language setting is unavailable or unset, system now defaults to English and American date/time formats. (# 4966)
- Updated text localization for error displayed when a Position can only be updated on the I-Office due to settings. (# 4991)
- Removed broken access to outdated sales report file. (# 5008)
- Fixed permissions so that the setting Setup > Settings > Auto Log Out at Sales Screen is properly respected. (# 5013)
- (Europe / Asia) Additional reports modified to reflect new Gross / Net; these reports are in effect when a VAT-tax setup is in effect in the system (# 5024):
 - Technical Daily Sales: shows gross.
 - Product Sales Detail
 - Product Sales
- Confirmed as repaired a permission issue that impacted saving permission groups. (# 4869)
- Timeout lock on screen confirmed to be implemented for several areas of the system under the Setup tab. (# 4924)
- When redoing a ticket that has been completed, the appointment status now remains completed. (# 4952)
- (Europe / Asia) Fixed issue where End-Of-Day report, when used on system with VAT tax setup, was not correctly displaying line taxes. (# 4954)
- (Europe / Asia) Fixed multiple issues with Reconcile Summary report used in systems configured to use VAT tax setup. (# 4955)
- (Europe / Asia) Corrected tax rounding issue for salons using VAT tax setup to carry four digits of precision in all calculations. (# 4976)
- Fixed issue where a gap service had errors at checkout. (# 5007)

I-Office V1.6.6, released June 29, 2009

Resolved issues 3

- Un-needed warnings removed from Payroll report. (# 4990, # 5002)
- Fixed reporting issue stores on V5.5.0 (# 5000)
- Repaired warning on Reconcile Summary report. (# 4997)

I-Office V1.6.5, released June 26, 2009

Resolved issues 2

- Removed un-used custom reports. (# 1139)

- Reverted modification to database queries because the correlation with problematic queries was not consistent in production (# 4970)

I-Office V1.6.4, released June 25, 2009

New functionality 2

- Added option on Monthly Financial report so that the report layout can remain static for use as a template. (# 4879)
- Updated Search Sales, Salon Dashboard, and Tax Collections reports to display taxes correctly with the new tax system in SuperSalon V5.5+. (# 4965, # 4905)

Resolved issues 4

- Fixed issue where SPH column on Reports > Services > Stylist Extra Services was displaying zeros. (# 4895)
- (E-Royalties) Improved E-Royalties overdue submission logic and notification. (# 4668)
- Corrected issue where closed stores still exported when the ADP Payroll report was run. (# 4964)
- (Performance) Modified certain database queries to avoid a problematic construction which was correlated with server brownouts. (# 4970)

SuperSalon V5.5.3, released June 23, 2009

New functionality 14

- SVS gift card balance inquiries now display white-on-blue text, improving legibility. (# 2648)
- (Europe / Asia) Multiple changes for systems where a store is configured to use VAT taxes:
 - Added walk-out payments and paid-ins to Reconcile Summary report. (# 4856)
 - Added the following reports to be visible: Timecard, Time Clock Audit, Transaction Detail, Appointment Sources by Type, Commission Edit, Drops, Paid Out, Paid In, Production. (# 4923, # 4849, # 4850)
 - Total products column added to Sassoon Payroll report. (# 4608)
 - Manager > Search Sales now shows gender, and a totals row. (# 4854)
 - Walk out payment button added to payment screen. (# 4855)
 - Closeout receipts added Gross/VAT calculations. (# 4894)
 - Settings > Taxes > Enable VAT system renamed to "Enable Inclusive VAT system." (# 4896)
 - Changed calculations in 'Gross' column of Sassoon Payroll report to reflect commissionable sales. (# 4745)
 - House Sale section now shows on the Salon Summary report. (# 4927)
 - Transaction Detail report updated to not add tax amount into the Total row. (# 4928)
- Added overlay to screen when credit card popup is active to prevent user from accidentally clicking out of the popup before the credit transaction is captured and processed. (# 3395)
- When language is set to German, a 24-hour time clock is used. (# 4465)
- Reports > Sales > Production Report now shows appointment request types. (# 4782)

Resolved issues 16

- Removed Gift Certificate as payment method if it is not configured to be displayed. (# 4664)

- Manager > Products > Product Orders: when adding a product to the order as a Manual/ Supply type, it now saves correctly as that type. (# 4831)
- Reports > Audit > Appointments Audit now shows correct ticket status field. (# 4847)
- Manager > Products > Product Orders now functions properly. (# 4935)
- Fixed issue where editing commission changed price incorrectly on services that had null values in price groups. (# 4646)
- Fixed rare issue where employees could not punch in/out. (# 4823)
- (Europe / Asia) Collection of repairs affecting stores configured to use VAT tax:
 - Fixed issue causing Reports > End of Day report to not generate. (# 4851)
 - Closeout screen no longer adds the VAT tax (if configured not to). (# 4885)
 - On Reports > Product Sales report, taxes are applied correctly to products when VAT tax is enabled. (# 4891)
 - VAT tax is now properly calculated (if configured) for gift certificates on checkout, closeout and on receipts. (# 4893)
 - Fixed issue where Reports > End of Day was adding taxes to total rather than subtracting when VAT is enabled. (# 4921)
 - Walk-Out payments now show up correctly on Reports > End of Day. (# 4922)
 - Corrected grouping of payment types on End of Day report. (# 4925)
 - Tax on Walk Out payments shown correctly on Salon Summary report. (# 4926)
 - Production Report updated to use correct tax scheme for VAT. (# 4929)
 - Added static row in closeout screen to remove walkout payments from the computed totals. (# 4930)

I-Office V1.6.3, released June 22, 2009

New Functionality 2

- Employee Ranking - Added 'Req %' column to report (# 4547)
- Updated manual date to 'June 16, 2009' for homepage. (# 4888)

Resolved Issues 10

- Reports - Deposit Summary - Outdated links / menu removed from view (# 3408)
- (Sapphire) Reports - Monthly Sales Projection - Ensure the numbers for Gross/Net line up with projected Days amounts (# 3841)
- Time clock Adjustments now provide correct feedback (overlay is removed) when saving. (# 2516)
- Fixed fatal error when syncing to lower version of stores in Product Sync (# 4821)
- Fixed errors displayed when running Audit Trail report on a store that does not support it. (# 4832)
- Fixed errors displayed when running Audits > Audit Report (# 4838)
- I-Office Login - Removed debug code that would periodically fail to redirect the user correctly. (# 4900)
- Improved memory handling for Performance Trend Analysis and Salon Dashboard reports, thus preventing them from failing for high-traffic salons. (# 4932)
- Fixed issue in Item Sync that was causing a large log to be written, impacting system performance. (# 4825)
- Fixed fatal error on Reconcile Summary report (# 4827)

SuperSalon V5.5.2 (R15435), released June 10, 2009

New functionality 1

- (Europe / Asia) VAT tax implementation reviewed to correctly implement included tax rate, including Gross / Net calculations; integrated this work through a subset of reports, and the customer receipts. Setting for this is Setup > Tax Setup > Tax System Is: (Added at sale) (VAT Tax Included). (# 4448, # 4746, # 4729, # 4731, # 4732, # 4751, # 4733)

Resolved issues 6

- Tuition payment receipts now display the payment amounts. (# 4637)
- Fixed issue where on Check-Out screen, if both Walk-Out and Void buttons are configured to be present, buttons were wrapping and causing scroll bar to appear. (# 4540)
- Last Search auto-populates per configuration in appointment book. (# 4760)
- Fixed bug where you were unable to remove course of treatments from a ticket. (# 4791)
- Removed setup option under Software Settings > Tax > Include Tax in Item Display Price. (# 4728)
- Fixed rare issue where you were not able to delete a service in Manager > Services. (# 4797)

I-Office V1.6.2, released June 10, 2009

New functionality 2

- Moved store settings related to prompting for credits, grades to I-Office. (# 4719)
- (Regis Franchisees) Added all available Regis Franchise customers to Item Master Sync functionality. (# 4630)

Resolved issues 11

- Changes the stylist extra services functionality to use the same hour calculation as the production report. (# 4809)
- Improvements to display of edited time. (# 4810)
- Reports > Multi-Store > Monthly Sales Projection now uses # of days actually open last year for the expected days open this year. (# 2760)
- (Performance) Removed unused code and database tables. (# 4527)
- (Auto Reports, BAT) All sent email from the I-Office now uses a reply-to address of support@rogerspos.com. (# 4700)
- Code consolidation: Changed the monthly financial functionality to use the same sales total calculations as the production report. (# 4734)
- Corrected issue where Setup > Store Overview shows errors when no data is present. (# 4805)
- Fixes an issue in the old tips process. (# 4416)
- ADP Export no longer exports employees without payroll IDs. (# 4550)
- (Item Master Sync) Fixed issue that prevented brands with apostrophes from working correctly. (# 4583)
- Brought most current changes from POS Salon Dashboard to I-Office to address an issue where hours were not being displayed correctly in some cases, displaying negative numbers. (# 4619)

World Customer Database (WCD) V1.1, released June 10, 2009

- Added customer point synchronization between locations. This can be enabled for a WCD Group by going to the Admin Site > WCD > Pick a group > Available Add Ons > check Customer Points.

SuperSalon V5.5.1 (R15532), released June 8, 2009

Enhancements 4

- All Tips settings have been consolidated in the Tips section of Manager > Setup. (# 4663)
- Configuration added (Manager > Software Settings > Auto Log Out at Sales Screen) to always clear authentication when the Sales tab is selected. (# 3975)
- When a ticket is taken into Service, and the Service ticket is set to print, the Request Type chosen now shows on that receipt. (# 4683)
- (Europe / Asia) Updates the Sassoon Payroll report to include the Treatment category in its "Gross Color/Highlight/perm(cat) From Tickets with Haircut/Blowdrys(cat)" column. Updated the column header to reflect the change. (# 4671)

Resolved issues 17

- Taxed amounts on multi-tickets are now saved in the database to improve reporting. (# 4769)
- In the appointment book, every block will be displayed for each available Appointment Time Interval (5, 10, 15, 20, 25 or 30 minutes) no matter what time it ends or starts. (# 4574)
- Fixed issue with included file failure in development environment. (# 4678)
- Updates the Search Appointments screen to properly preserve the search results after deleting an itinerary. (# 4670)
- Manager > Search Sales now correctly searches for House Sales. (# 3753)
- Removed duplicate name row for stylist customer names. (# 4553)
- Fixed issues when editing payment amounts to 0. (# 4653)
- Removed conflict between "Allow servicing for non-production clock ins" and "Show non clocked in employees on look-up screens" settings: the former setting is now used everywhere. (# 4681)
- Updated the Appointment Requests By Type report to correctly query for No Request appointment items, and updated the report to not display No Request data as part of Total Request. (# 4682)
- Fixed issue in latest versions where multi-tickets were not going back into checkout after being put on hold. (# 4718)
- Fixed issue in latest versions where permission groups were not saved correctly. (# 4724)
- A prompt now appears displaying the available sub-items that can be added to that service during checkout. (# 4725)
- Fixed issue preventing time selection in Appointment book from functioning for specific dates. (# 4274)
- "Gross Service Performed By Colorist" column now shows any services where the person with the "Colorist" department is chosen to receive commission at check out or before. (# 4671)
- Fixed issue in latest versions where taxes were not displayed on multi-tickets. (# 4744)
- Fixed issue in latest versions where checking out a paid multiticket didn't function. (# 4756)
- Fixed issue in latest versions where Resource View of appointment book didn't load properly. (# 4759)

I-Office V1.6.1, released June 3, 2009

Resolved issues 8

- Warnings displayed in several areas of the application have been fixed: when receiving POs, on Reports > Products > V4 Inventory, on Reports > Sales > Refunds, Reports > Sales > Reconcile Summary (# 4702, # 4699, # 4713, # 4717)
- Setup > Stores no longer lists sales information; blurb added there to redirect customer to Monthly Financial report. (# 4726)
- (E-Royalties) E-Royalties was displaying invalid information linked from the history page of the E-Royalties screen. (# 4673)
- (Auto Reports) Special characters are trimmed from email addresses to help prevent invalid addresses from being stored. (# 4680)
- (Auto Reports) Fixed date range of generation to use yesterday's data, not today's data. (# 4704)
- Updated Inventory Transaction Functions to display in stock cost total in Reports > Products > Inventory Transactions V4. (# 4079)
- Fixed an issue to reconcile calculation differences between Reports > Sales > Reconcile Summary and Reports > Sales > Weekly Report. (# 4244)
- Fixed an issue in which services were not correctly being found/deleted when synchronizing services. (# 4705)

SuperSalon V5.5 (R15224), released June 1, 2009

New functionality 12

- Implemented new taxes functionality to support different tax setups. (# 4620, # 4651, # 4675, # 4542)
 - Taxes are now stored as point-in-time information to accommodate situations where tax rates change over time.
 - VAT taxes can be displayed on receipts. (# 4487)
- A collection of new reports for Sassoon / Germany concepts:
 - New payroll report. (# 4537, # 4605, # 4626)
 - Employee commission reports. (# 4447)
 - Salon Summary report. (# 4477)
- Implemented 'Walk Out Tickets,' whereby the system can track and hold systems where the customer will return later to pay. (# 4449, # 4538, # 4609)
- Added tool to auto-set Minimum Days On-Hand and Maximum Days On-Hand in the Edit Multiple Products screen. (# 4548)
- Filters have been added when editing multiple products. (# 3884)
- Added functionality to delete an appointment from the 'Search Appointments' screen. (# 4256)
- Changed the existing "Return view to today after appointment actions" options in Setup->Software Settings->Appointments to read "Keep Date and Time after Appointment Actions", and it now persists the time along with the date on the Appointment Book of last service. (# 4276)
- Behavior of the product screen with respect to persisting the last search term is now configurable, from Setup->Software Settings->Inventory->Remember Last Product Search. (# 4353)
- Added production and non production detail breakdowns to the mini time card report. (# 3944)

Resolved issues 6

- (Multi-register) If the software is set up to use multiple registers, the permissions padlock in the upper-right of the screen now correctly respects logins independently on registers. (# 4601)
- (Multi-register) Multi-register systems can now independently perform opening counts. (# 4585)
- (Performance) Reviewed and improved the efficiency of a number of database queries; added additional indexes to increase performance. (# 4348, # 4349)
- (Performance) Removed metrics tables and generation from POS. (# 4514)
- (Uploads) Added a small set of changes to the upload system at the POS side to improve the stability of data uploads. (# 4499)
- Updated Audit Statistics Report to differentiate between voided tickets and modified tickets; a voided ticket is defined as a ticket that has been completed then voided in the Manager > Search Sales screen or a ticket that was voided from the Wait/Serve screen; a modified ticket is defined as a ticket that is completed then redone in the Manager > Search Sales screen. (# 4557)

I-Office V1.6

New functionality 13

- New 'Home Page' added to the I-Office to accumulate news and resources for customers. (# 2712, # 4171)
- New: Setup > Business Audit Tool functionality adds new functionality for account managers to set up audit triggers which, if exceeded, will send email on a scheduled basis to selected email accounts. (# 3952)
- Customer Wait Time audit tool will be triggered if ticket wait time exceeds a threshold. (# 4367)
- Excessive Voids audit tool will be triggered if too many voids are done at a store. (# 4368)
- Clocked In Late audit tool will be triggered if employees clock in later than a specified threshold. (# 4369)
- Clocked In Early audit tool will be triggered if employees clock in earlier than a specified threshold. (# 4370)
- New: Setup > Auto Reports functionality allows reports to be scheduled + delivered to users email boxes. (# 3951)
- New store selection widget has been implemented to improve performance and usability. (# 4481)
- Tab buttons in the I-Office have been visually refreshed; 'Office' tab has been renamed to 'Setup', old 'Setup' tab now reads 'Store Setup'. (# 4275, # 4602)
- I-Office > Setup > Stores report has been reviewed and now runs more quickly and reports versions more completely, showing both "Last Software Update" as well as "Version" columns. (# 4134)
- Added tool to auto-set Minimum Days On-Hand and Maximum Days On-Hand in the Edit Multiple Products screen. (# 4548, # 4009)
- Manager > Search Transactions - services times have been added to the current report. (# 4173)
- Procuts concept added to Regis Item Master Sync. (# 4580)

Resolved issues 11

- Upload priority issue has been resolved with stores running V5.5 or newer. For these stores, there are three settings in the I-Office: I-Office, Store, Bi-Directional; this indicates which side

can create new entries in an area of the application (for example, Employees). Both I-Office and POS will respect changes made on the other system; if there's a data conflict, the POS will always "win" the tiebreaker. (# 1918)

- Fixed issue where employee positions were not shown correctly in Manager > Employees. (# 4494)
- (Performance) Significant code review and cleanup to improve performance and stability. (# 4327, # 4172, # 3812, # 4161)
- (Performance) Office > Reports > Daily report has been reviewed and performance has been optimized. (# 4351)
- Store Setup > Software Settings > Taxes: entering an integer value now saves correctly. (# 4175)
- Reports > Payroll > Payroll Report: RtS now uses net numbers, not commission, numbers from the Production report. (# 3686)
- Reports > Sales > SC Royalty: when you have a date set for the "Before" and "After" in Software Setup > Company Info > Royalties, the date you entered will no longer be included twice in royalty calculations.
- Updated Audit Statistics Report to differentiate between voided tickets and modified tickets; a voided ticket is defined as a ticket that has been completed then voided in the Manager > Search Sales screen or a ticket that was voided from the Wait/Serve screen; a modified ticket is defined as a ticket that is completed then redone in the Manager > Search Sales screen. (# 4578)
- Trade Down Audit filter now works properly on I-Office > Search Sales functionality. (# 4631)
- When doing a product sync between stores, only the brands/categories/suppliers used by the products being synchronized are pulled over, instead of all of the brands. (# 4078)
- Multi-reports tab has been removed from the I-Office.

SuperSalon V5.4.x, I-Office V1.5.x Cumulative Release Notes

SuperSalon V5.4.9 (R15070), released May 21, 2009

New functionality 2

- Added configuration (Setup > Software Settings > Misc. > Show non clocked in employees on lookup screens) to permit non-clocked-in employees to do services. (# 4594)
- (PCI Compliance) Updated database card flush to preserve permitted digits per PCI recommendation, which still allows for card type decoding. (# 4588)

SuperSalon V5.4.8 (R15047), released May 20, 2009

Resolved issues 5

- Scanning a product into the checkout screen in latest versions now correctly adds the retail price. (# 4567)
- Commission on discounts is now correctly updated in latest versions when edited via the Search Sales screen, and a corrective script has been added which will run upon installation to correct retroactive instances of this data. (# 4561)
- Grade and Credit prompts only appear for service tickets, not Paid-in, etc. (# 4569)

- Formatting issue with account names corrected on receipts. (# 4571)
- Removed some code that could prevent updates from old versions. (# 4572, # 4565)

I-Office V1.5.10, released May 20, 2009

New functionality 1

- Updated link to SuperSalon user manual on the I-Office home page. (# 4570)

Resolved issues 1

- Reports > Sales > Production report now shows the "totals" block even when "Show Service Details" is unchecked. (# 4512)

SuperSalon V5.4.7, released May 19, 2009

New functionality 15

- Major new functionality for beauty schools:
 - Student class/bulk scheduling interfaces added. (# 3573)
 - Student credit tracking implemented, including prompting for flexible credits during checkout. (# 3574, # 4090)
 - Student grades tracking implemented, including automatic assignment of grades. (# 3575, # 4193)
 - Reports > School > Credits Report, Grades reports added. (# 4195)
 - Student merge utility added. (# 3576, # 4197)
- Manager > School Settings > Credit Assignments > Filter now displays list of criteria applied. (# 4087)
- Moved credit/grade prompting settings to be under the School Settings. (# 4213)
- Ability to select years other than the current year added to some date selection filters. (# 4184)
- "Owner" can now be selected in the Employee Override popup. (# 3274)
- (GUI) Manager > Employee screen now uses more standard GUI controls. (# 4198)
- (GUI) Updated visual styling of disabled buttons to be more clearly disabled. (# 4360)
- Credit card merchant copy of receipt now displays only total amount card is being charged. (# 1012)
- Nightly backend product list updates implemented. (# 3978)
- Moved some options ("Services buttons in Customer Lookup" & "Skip Ticket Options Screen") to be visible for any store type. (# 4306)

Resolved issues 30

- Fixed issue where IP Charge was not working correctly when redoing sales. (# 4543)
- Removed internal data representing the account code from the transaction memo/reason field. (# 3369)
- State selector replaced free-entry, which was error prone and caused faulty data. (# 3810)
- Fixed issue where editing service credits defaulted to the incorrect state. (# 4201, # 4179)
- Customer satisfaction grades now show up on the grades report. (# 4296)
- Fixed issue where auto-assigning grades and credits was failing for house sales. (# 4302)
- Removed debug text from possible customer receipt printout. (# 4539)
- Account name and code now displays on Paid In receipts. (# 4552)

- Clarified text on password recovery screen. (# 3321)
- (GUI) Add Student button on credit/grade prompts now uses standard GUI controls. (# 4212)
- Fixed error when editing the end time of a block on the appointment book. (# 4404, # 4405)
- Fixed issue that could occur when updating the software where the database update got hung up at 98%. (# 3253)
- Fixed line wrapping on customer receipts with multiple customers/stylists. (# 3309)
- Completed tickets now print out the actual store time rather than the time at which the customer signed in. (# 3748)
- (GUI) Reports > Student Credit Report: fixed some layout and display issues. (# 4089)
- Fixed issue where selecting "Tuition Menu" during the process of making a tuition payment would hide all other sections on the School Manager. (# 4180)
- Fixed an issue where adding a scheduling group with the same name as a previously-deleted scheduling group caused an error. (# 4187)
- Added guard code to prevent duplicate records from being added when defining service credits. (# 4205)
- Preselected Services now work properly with gender-based pricing. (# 4332)
- Corrected regression where sending a refunded service to payment was invoking special logic intended for products only. (# 4335)
- Fixed regression that displayed an error when adding a new employee to the system. (# 4450)
- When selling a gift certificate at the check-out screen, customer-search no longer overlaps the "Sold For" field. (# 3551)
- Service credit assignments now only show active services. (# 4278)
- Fixed a regression so that the customer notes button on the appointment popup flashes if there are internal notes for the customer available or if the itinerary has notes available. (# 4283)
- Added protection against special characters in the Employee Selector GUI widget. (# 4325)
- Fixed issue where updating from V3.x SuperSalon to V5.4.x didn't work properly. (# 4495)
- EBS # on Paid In/Out receipt now prints school name. (# 4509)
- Fixed possible loop which occurred when the student didn't have an ID assigned but the system prompted for grades/credits on checkout. (# 4181)
- Fixed issue where some appointments were being saved with type "null" which wouldn't display or work properly. (# 4484)
- (Performance) Removed old 'metrics', 'customer_metrics', and 'employee_metrics' code. (# 4500)

I-Office V1.5.9, released May 18, 2009

Resolved issues 3

- Collection of bugfixes to custom ADP Export. (# 3847, # 3848, # 4531)
- Reports > Sales > Production Report: collection of data discrepancy issues between I-Office and POS running SuperSalon V5.4.x:
 - tip calculation could show a discrepancy in some cases, (# 4525)
 - store totals cut time could differ. (# 4526)

I-Office V1.5.8, released May 15, 2009

Resolved issues 1

- Fixed discrepancies in the Production Report between the POS (running V5.4.x) and I-Office. (# 4518)

I-Office V1.5.7, released May 13, 2009

Resolved issues 1

- Synchronized Reports > Payroll > CC payroll report corrected to match POS side. (# 4497)

SuperSalon V5.4.6 (R14947), released May 13, 2009

New functionality 1

- Added filters so that executable code or HTML cannot be added to Appointment Book blocks. (# 4438)

Resolved issues 2

- Updated the CC Madison Report to grab the net services data now instead of the gross service data. Utilizes the same functionality as the production report so that the figures will line up the same. (# 4496)
- Fixed an issue which could cause a large number of errors to be logged to the database due to a faulty loop in the code. (# 4502)

I-Office V1.5.6, released May 12, 2009

Resolved issues 4

- (E-Royalties) Updated Reports > Sales > CC Royalty and MC Royalty reports now include calculations where discounts are applied to requests. (# 4149)
- Employee birth date, hire date now correctly sync to the I-Office. (# 4336)
- Fixed column names in Reports > Sales > Production Reports where the descriptions for the refund and discount columns were reversed. (# 4468)
- Reports > Sales > Production Report "Show Service Details" and "Store Totals Only" buttons now function correctly. (# 4471)

SuperSalon V5.4.5.1, released May 8, 2009

Resolved issues 1

- Corrected discrepancies on the Production Report between POS and I-Office: Avg. Cut Time, Avg. Between Cuts, Cuts < 5 Minutes, # Servs Tickets, Cuts > 20 Mins, Net Amnt Srvs Tickets, Avg Srvs Ticket Amt, Net Prds on Srvs Tickets, Net Prds on Srvs Tickets/Net Srvs. (# 4459)

SuperSalon V5.4.5 (R14883), released May 8, 2009

Resolved issues 1

- Updated POS Production Report to be in sync with I-Office Production Report in V1.5.5. (# 4460, # 4459)

SuperSalon V5.4.4 (R14832), released May 7, 2009

New functionality 5

- Manager > Close Out > (Helpers) Credit > Print Credit Report now displays credit card types; system now stores credit card types in a PCI-Compliant fashion. (# 4100, # 4380, # 4381)
- (Beauty Schools) Student Credit, Student Grades, and Student Credit Totals reports are moved to Reports > Schools. (# 4437)
- Discounts can now be easily applied to SVS Gift Cards and PC Charge Gift cards. (# 2894)
- Added permission check to Manager > Search Sales so that editing commission requires a username/password. (# 4298)
- Appointment search screen now shows all phone numbers associated with a client. (# 4248)

Resolved issues 20

- Auto-closeout now correctly closes out data for each register in a multi-register environment. (# 4287)
- Fixed some issues where editing call-ahead tickets lost call-ahead/time information. (# 4241)
- Appointment book in Employee View mode no longer shows all days as closed if the first day has no open store hours. (# 4270)
- Customer auto-merge only occurs when a phone number is present for both merge candidates, and is the same. (# 4366)
- IP Charge error code 191-007 was changed to "Card Declined" from the previous (incorrect) message. (# 4417)
- Error that can occur during upgrade path from V3.x to V5.4.4 have been cleaned up. (# 4210, # 4393)
- Fixed issue where blocks scheduled for 15 minutes would block out 30 minutes. (# 4273)
- Min/Max tool now correctly populates the alert and par fields. (# 4307)
- When Setup -> Software Settings -> Tickets -> Allow servicing for non-production clock-ins = "No", system now limits employee search to only search clocked in employees. (# 4341)
- If both a block and an appointment start at the same time, they now both display correctly. (# 4350)
- Having an employee schedule on a different interval from the appointment booking time interval no longer prevents appointments from being set for that employee. (# 4357)
- Manager > Employees > Malingering pop-up notice has been tamed. (# 4383)
- Fixed regression preventing Zebra label printer from printing. (# 4439)
- Blocks can be deleted from resource view. (# 4127)
- Delete/Void Customer on Options screen now refreshes after void to show ticket is voided. (# 4128)
- Rescheduled call-ahead tickets don't appear in the "serve next" menu until they are once again marked as "here". (# 4243)
- Discounts are correctly calculated and displayed on customer receipts. (# 4245, # 4272, # 4420)

- Manager > Employee > Add New Employee button now functions correctly. (# 4382)
- Setup > Software Settings > Misc. > Hide Customer Contact Info now hides the customer phone number when adding customer to ticket. (# 4400)
- Adding discount to one item on a ticket with multiple items now functions correctly. (# 4411)

I-Office V1.5.4, released May 7, 2009

New functionality 4

- Changes to the production report (# 4352, # 3957)
 - Added two fields, "Net Products on Service Tickets," and "Net Products on Service Tickets / Net Services".
 - The "PCC Gift Totals" row is no longer displayed if the store is not configured to use PC Charge Gift Cards.
- (E-Royalties) Logging to identify stores that are late for submission, and other error-checking, has been added. (# 4222, # 4375, # 4355)
- (E-Royalties) A single store that is ready to submit can be sent by going to E-Royalties > History > (Select the store) > Submit. (# 4364)

Resolved issues 2

- Splash page no longer displays meaningless "last logged in date" if system doesn't have a previous record of the user logging in. (# 4432)
- (E-Royalties) System will not try and detect late submissions or pending submissions for eRois with missing periods. (# 4375)

SuperSalon V5.4.3 (R14739), released April 28, 2009

New functionality 1

- "Vendor Fix" script now only updates the vendor field. (# 4345)

Resolved issues 3

- When customer source type was empty or has no short form, the appointment now displays correctly. (# 4293)
- If blocks overlap appointments, the appointment no longer disappears. (# 4257)
- (Kiosk) Fixed issue that was preventing saving changes to the order of the kiosk screens. (# 4316)

I-Office V1.5.3, released April 28, 2009

New functionality 3

- Added Reports > Customers > Source report, which shows appointment sources by type (requires functionality from SuperSalon V5.4 or newer appointment book) (# 4129)
- Added net gift certificates sold column to Reports > Audit > At-A-Glance report; removed gift certificate sales from the total net. (# 3199)

- Updated date on V5 User Manual on home page. (# 4107)

Resolved issues 9

- Roundup of issues on computed cash over/short in latest versions: (# 4067)
- Over/short on Monthly Financial improved.
- (E-Royalties) Issue with a store's status being set to 'Error' though the transmission was successful was resolved. (# 4215)
- Manager > Search Transactions now filters by employee correctly. (# 3864)
- Reports > Sales > CC Royalty gift certificate sales now shows gift cards redeemed, not gift cards sold. (# 4209)
- Reports > Sales > Deposit Analysis report "Net Services" and "Net Sales" columns now match other reports. (# 2916)
- Reports > Sales > Gift Cards report is confirmed to work with SuperSalon V5.x. (# 2959)
- Fixed an issue where Reports > Products > Product Sales report. (# 4279)
- Debug text removed from SC Royalty report. (# 4289)

SuperSalon V5.4.2 (R14710), released 4/24/09

New functionality 7

- Beauty school functionality merged in. (# 3718)
- Dialogs now show loading message each time they're refreshed
- Service Selector no longer shows 'deleted' services (# 4178)
- Added icons to Customer Sources. (# 4277)
- Added script to allow re-closing of a range of dates, with corresponding button in 'Utilities'. (# 4067)
- 'All Day' button added to Appointment scheduling. (# 4233)
- All available phone numbers are now displayed on the Appointment Popup. (# 4252)

Resolved issues 17

- Customer spinner now correctly hides after updating the customer list.
- Fixed an issue where adjusting the time on an appointment scheduled before noon wouldn't work sometimes. (# 4274)
- Clean up work on NextGen Import scripts / routine. (# 4284)
- Fixed an issue with the Appointment Popup that would cause the button not to update with the selected source. Also, restored visual update of customer source, and resolved a JavaScript error which was thrown when an appointment had no customer source selected. (# 4277)
- Fix to prevent multiple clicks on the Tips button. (# 4067)
- Fix to 'Over/Short' in closeout. (# 4067)
- Fixes for service selection, credits, and grades. Mannequin screen, closeout screen. (# 3574 # 3575)
- Fix for issue where price was pulled from price group for products. (# 4264)
- Fix for permission group names in the selectors on the Employee Manager.
- Fix to display the Source Short to display on Appointments.
- Fix for a source without a three letter code still appears in the after-the-fact source edit. (# 4237)
- Fix for booking loop caused during Source selection. (# 4292)
- Kiosk - fixed error message for missing E-Mail Address. (# 4297)
- Kiosk - fixed display issues with respect to rendering the virtual keyboard. (# 4300)

- Kiosk - fixed issue where user couldn't select a service with an apostrophe in the name.
- Fix for split commissions and display on Today's Sales (# 2639)
- Fix for permissions on Appointment Book (# 4299)

I-Office V1.5.1: released 4/15/09

New functionality 2

- Changed link from splash page to point to www.supersalon.com. (# 1891)
- Updated disclaimer on splash page to include information relating to PCI compliance. (# 4073)

Resolved issues 3

- Fixed issue with redoing tickets. (# 2868)
- 'Cuts' count is now consistent between SC Royalty, Production, and Monthly Financials report. (# 3198)
- Implemented report verification pass that checks that some reports are in balance. (# 4182)

World Customer Database (WCD) V1.0: released 4/13/09

New functionality 1

- Implements a shared customer information platform that allows real-time lookup and updating of customer information.

SuperSalon V5.4: released 4/13/09

New functionality 2

- Integrates WCD functionality into the POS.
- If the customer who isn't signed up to use the WCD clicks on the World Database link in Setup > Software Settings, they're given information on what it is and to contact Rogers sales staff. (# 3996)

Resolved issues 3

- Email and address are now optional except if using the World Customer Database. (# 4126)
- Adding a customer on the appointment screen now correctly saves to WCD. (# 3460)
- World search button is available on appointment customer selection screen. (# 3461)

I-Office V1.5: released 4/13/09

New functionality 7

- Item Master Sync can be used by more salon concepts. (# 2933)
- Customers can be looked up via the World Customer Database from Manager > Customers interface.

- (E-Royalties) When E-Royalties is activated for a date in the past, a catch-up batch is created and submitted to Regis. (# 2395)
- (E-Royalties) Inactive stores are hidden from the E-Royalties pages. (# 2990)
- (E-Royalties) User can now set closed days for all salons at one time -- for example, to set 12/25/2009 as closed for all salons. (# 2987)
- (E-Royalties) Calculation discrepancies now refrain from submitting the E-Royalties report, and instead trigger a log file to be created. (# 4121)
- Notification of changes to Rogers dial-up provider are removed from the I-Office. (# 4151)

Resolved issues 5

- Duplicated code was removed from the repository. (# 4113)
- SVS Gift Cards now show up in the Reports > Audit > Gift Cards report. (# 3177)
- Old Multi-Reports have been removed. (# 3190)
- Reports > Added Gift Certificate numbers to Reconcile Summary Report. (# 3487)
- Export functionality which was damaged during the April 7 I-Office maintenance has been repaired. (# 4163)

Cumulative SuperSalon V5.3 (Post-Merge Beta Series) + I-Office V1.4 Series Release Notes

Upload Server V1.4, released 4/22/09

Resolved issues 3

- (Rogers Support/Internal) "Overwrite Store Data" flag now properly resets to "No" after upload. (# 3809)
- Fixed issue where changes to primary key structure on database caused uploads to fail. (# 3771)
- All databases with dashes in their names have been renamed + updated on the POS side. (# 4150)

SuperSalon Special Build: Vidal Sassoon-2 (R14645), released 4/21/09

New functionality 2

- New configuration added so that after adding/deleting/editing appointments, the appointment book either returns to the current day or stays on the date where the appointment was being changed. (# 4236)
- Abbreviated day-of-week added to columns when looking at employee view in appointment book. (# 4255)

Resolved issues 3

- Appointment book employee view doesn't gray out every fifth day. (# 4262)
- Improved booking in appointment book weekly view. (# 4249)

- Appointment book weekly view now correctly shows employee optimum booking times. (# 4253)

SuperSalon Special Build: Vidal Sassoon (R14602), released 4/18/09

New functionality 8

- Touch-friendly "Navigation Bumpers" added for scrolling appointment book view.
- Keyboard arrows move the appointment book one column / row for precise navigation.
- More appointments are visible (additional column and row)
- Settings > Appointments > Display customer gender on appointment: displays gender symbols on appointments.
- Employee/Resource Group moved into a Popup Selector (used to be displayed as a list on the left side of the screen).
- Bottom buttons restyled to be more consistent with other buttons in the application.
- "Top of the hour" shown in bold on the left side of the screen to improve visibility.
- Optimal Booking Interval lines have been styled slightly to increase visibility.

Resolved issues 2

- Appointment book performance is more than 50% faster. (# 4111)
- Scroll bars removed from appointment book.

SuperSalon V5.3.11: released 4/15/09

Resolved issues 6

- Changed how some IP Charge fields are padded before sending, to attempt to fix the 191-007 error received when processing some cards. (# 4174)
- Correction to flush error logging table which was becoming filled with spurious messages; this could cause upload problems. (# 4176)
- Permission check when doing New Ticket > Edit Customer Information for employees who don't have that permission is now respected. (# 2268)
- Script created to flip the 'Vendor Code' and 'SKU' fields in the products database. (# 4096)
- Updated VirtualSalon import to import 'Vendor Code' and 'SKU' fields for CC Madison correctly. (# 4096)
- Ability to select Receptionist is corrected. (# 4132)

World Customer Database (WCD) V1.0: released 4/13/09

New functionality 1

- Implements a shared customer information platform that allows real-time lookup and updating of customer information.

I-Office V1.4.11: released 4/9/09

New functionality 4

- Blue announcement box on I-Office home page has been removed. (# 4118)
- Yellow highlighting added to V5 Draft Manual link. (# 4119)
- (E-Royalties) Scripts moved from batch process server to I-Office to re-use code and improve report accuracy. (# 3913, # 4112)
- (Performance) Improved performance of "Edit Multiple Products" on I-Office for V5 stores when a large product database exists. (# 3056)

Resolved issues 6

- (E-Royalties) Issue where dates were not being auto-generated due to incorrect database name has been resolved. (# 3958)
- (E-Royalties) Fixed issue which caused E-Royalties report to differ from manual royalty report in some circumstances. (# 3667)
- (E-Royalties) Fixed issue where multi-tickets could cause royalty report to be calculated incorrectly. (# 4093)
- (Item Master Sync) Removed + cleaned out old files and scripts from batch process server.
- Fixed rounding issue which caused the Monthly Financial report to differ between the "Expected" and "Actual" columns. (# 3502)
- Fixed issue where selecting the calendar on the Employee Scheduler on the I-Office caused the web browser to become unresponsive. (# 3459)

SuperSalon V5.3.10: released 4/9/09

Resolved issues 7

- Corrected an issue with VirtualSalon import that caused city names to be omitted from import. (# 4138)
- "Add Family" button now correctly shows and saves the address field. (# 4133)
- Multiple corrections to package behavior: (# 4131)
- Package discounts are now assigned the same way throughout the entire application. There were two different ways they were being set-up.
- Auto Package Recognition will now only apply discounts if a discount has not already been applied to a service that would be considered in a package. This fixes an issue in which it would keep re-adding the package discount and also applying a package discount when a custom discount has already been assigned.
- Fixed an issue in which when a package discount was removed it did not update the item to note that the discount was removed.
- When clicking the sales button and redirecting to the checkout screen it will now reload the item list to accurately show when an auto package is added.

SuperSalon V5.3.9: released 4/8/09

New functionality 6

- Added configuration to disable required Request Type popup in appointment booking process (Setup > Software Settings > Appointments). (# 3794)
- Created new functionality to track Source when booking appointments. (# 3770, # 3744, # 4098, # 4054)
- Added configuration option to IP Charge Configuration to either display or hide the batch settlement on the Closeout screen: Manager > Payment Methods > IP Charge > Display Settlement Button During Closeout. (# 4059)
- Added new fields to the Production Report to support CC Madison Payroll. (# 3957)
- (Internal / Rogers Support) Setup > Utilities > Check Database Structure now removes duplicated rows in the options table. (# 4064)
- Added a configuration option to support blind counts: Setup > Software Settings > Inventory > Display Product Counts. (# 4070)

Resolved issues 10

- (SVS Gift Cards) Bug preventing SVS Gift Cards from being sold has been fixed. (# 3304)
- (SVS Gift Cards) Blank screen when trying to save the SVS gift card settings has been resolved. (# 4108)
- Price of service is now updated when commission is edited with respect to price groups. (# 4123)
- Issue where employee schedule could be shifted by one month into the future has been resolved. (# 2799)
- Workflow in sales process that resulted in blank screen has been resolved. (# 4091)
- (Performance) Slow performance when editing a customer via Manager > Customer has been corrected. (# 3361)
- Pop-up confirming user's choice when doing Wait/Serve > Open Till > Paid Out now appears correctly. (# 2597)
- Issue derived from VirtualSalon import causing the employee_price_groups table to be very large has been corrected, and an additional script is attached to the Trac item that can be run to flush invalid entries from that table. (# 4095)
- Fixed issue where the VirtualSalon import was not guarding against some unsavory characters, and was omitting customer chemical cards and other notes. (# 4122)
- When voiding a ticket through the Search Sales screen, the system no longer attempts to re-void previously-voided line items that were part of the ticket. (# 4002)

I-Office V1.4.10: released 4/2/09

New functionality 1

- Updated disclaimer on I-Office login screen. (# 4073)

Resolved issues 1

- (E-Royalties) Resolved an issue where the Overview and Status screens were blank for some accounts. (# 4086)

SuperSalon V5.3.8: released 3/31/09

New functionality 4

- Added ZIP code for Grand Rapids, MI to database to auto-populate city/state. (# 2556)
- (Performance) Changed the way that code is included in the system to prevent loading un-needed code. (# 3965)
- Can now choose whether or not to show store quantity values for items in Product Count Mini-Report, which allows the salon user to generate a report without prerecorded values so that employees cannot use them when doing a product count. This is selected from the Product Count Mini-Report, by choosing "QTY Options > Hide Store QTY". (# 4001)
- All store types can now use the Min/Max functionality. (# 4008)

Resolved issues 19

- Fixed issue with voiding a sale through Search SAles screen. (# 4002)
- Fixed an issue in which the customer receipt was not correctly presenting new total redeemed and earned balances based on current transaction. (# 3883)
- "Show Wait List" button now properly shows the number of wait-listed people. (# 3710)
- Fixed an issue in which the preselect service option was not displaying the services to be preselected. (# 3991)
- Discount restrictions are respected during discount search on checkout screen. (# 3098)
- (Kiosk) Entering apostrophes into the Kiosk no longer throws any errors to the screen. (# 1967)
- (Kiosk) Stylist requests entered through the Kiosk are correctly passed into the ticket. (# 2996)
- (Kiosk) A collection of miscellaneous bugs in the Kiosk have been repaired. (# 3126)
- Resolves an issue in which you could schedule appointments before and after the opening and closing times of the store -- will now only allow the user to schedule during times when the store is open. (# 3563)
- Fixed an issue where duplicate tax rows were being displayed in latest versions. (# 3662)
- Fixed an issue where the "Today's Sales" screen wasn't showing the totals per-stylist. (# 3938)
- Searching for a stylist during a request when checking in a client now correctly searches for stylists. (# 3962)
- Improved formatting when displaying errors when voiding IP Charge transactions in Search Sales screen. (# 4005)
- Hard-coded text removed from Adjust Count screen, and "Next" button on Adjust Count screen now functions properly (# 4022, # 3968)
- Added code to prevent customers being saved to the database with an id of 0. (# 3921)
- Fixed a regression which prevented viewing an appointment when it was touched on the screen. (# 3955)
- Fixed an issue in which the closeout summary was not returning correct values. (# 4004)
- Regression preventing price grouping from functioning has been repaired. (# 4014)
- Issue causing the numbers to be rounded differently, showing different results when comparing a payroll report to another report, has been resolved. (# 4003)

I-Office V1.4.9: released 3/31/09

New functionality 2

- Link added on I-Office home page to draft V5 POS manual. (# 4021)

- Added notification for April 7 systems outage. (# 4028)

Resolved issues 9

- Gift certificate information on the I-Office for V3.15.21 salons is now displayed correctly. (# 3175)
- Reports > Reconcile Summary: gift certificate calculation was verified on the Reconcile Summary report. (# 3473)
- Reports > Reconcile Summary: issue where Gift Card redemptions were shown as 0 has been repaired. (# 3768)
- Reports > MC Royalty: fixed formatting and display issues in the emailed report. (# 4045)
- Fixed an issue in which SVS and PCC gift cards were showing up on the I-Office Closeout even if they are not enabled at the store. (# 2989)
- Reports > Daily Report: SVS gift cards are now included in the totals. (# 3407)
- (E-Royalties) Fixed an issue where void totals were being computed incorrectly. (# 3982)
- (Item Master Sync) Fixed issue where brand filters were returning extra brands. (# 4017)
- Reports > Employee Payroll: issue which could cause bonus time to be displayed incorrectly was repaired. (# 4006)

SuperSalon V5.3.7: released 3/20/09

New functionality 2

- Customer notes are now added during the VirtualSalon import process. (# 3906)
- Employee popup selector now is able to filter to only show employees who are configured to be able to perform specified services. (# 3738)

Resolved issues 5

- Silent errors that occurred during the sales process have been repaired. (# 3935)
- Discount package restriction regression repaired. (# 3097)
- Inventory Product Count Sheet regression has been repaired. (# 3622)
- (Performance) Adding a customer to the waitlist has been optimized. (# 3708)
- Tip handling resulting in incorrect over/short has been corrected; this is coordinated with changes to the I-Office released in a previous revision (I-Office V1.4.4). (# 3840)

I-Office V1.4.8: released 3/19/09

Resolved issues 3

- Reports > Sales > Reconcile Summary now correctly considers voided gift certificates. (# 3920)
- Manager > Closeout: now correctly displays summary line. (# 3908)
- Manager > Closeout: now correctly displays drops. (# 3937)

I-Office V1.4.7: released 3/17/09

New functionality 1

- (E-Royalties) Improvement in file format for Transmission to Regis servers. (# 3490)

Resolved issues 1

- (E-Royalties) Reporting errors with E-Royalties for two salons have been identified and corrected. (# 3821)

SuperSalon V5.3.6: released 3/12/09

New functionality 2

- VirtualSalon import automatically sets all imported employees to 'Inactive.' (# 3852)
- Text phrasing on customer gift certificate balance was changed to be more clear. (# 3612)

Resolved issues 11

- (Kiosk) Customer is checked in immediately when the "No Thanks, Check Me In!" button is touched. (# 40)
- (Kiosk) "Current Offer" field is correctly populated per the customer's choice during Kiosk check-in. (# 383, # 2403)
- (Kiosk) A bug which prevented use of the Street Address field has been corrected. (# 1966)
- (Kiosk) Multiple services can now successfully be selected during check-in. (# 2387)
- Customer gift card history now takes into account voided gift cards. (# 3854)
- Numerous customer points issues have been addressed, and customer points now function correctly with the I-Office. (# 2438)
- Screen workflow on customer notes now keeps you on the last page you edited. (# 3613)
- Packages added to sales have discounts applied correctly. (# 3614)
- Full uploads now function properly. (# 3771)
- Tickets can now be voided from the Options screen in the Appointment Book. (# 3831)
- Focus in the credit card payment pop-up now lands in the tips field after card swipe. (# 3871)

I-Office V1.4.6: released 3/11/09

Resolved issues 2

- Removed sysadmin notification from home page. (# 3856)
- Repaired calculation issue with Reconcile Summary report. (# 3869)

I-Office V1.4.5: released 3/10/09

Resolved issues 1

- Customer export to CSV file now functions correctly for Internet Explorer. (# 3820)

I-Office V1.4.4: released 3/9/09

Resolved issues 3

- Customer export to CSV file now functions correctly. (# 3820)
- Reports > Sales > Reconcile Summary is now calculating Over/Short correctly. (# 3840)
- Reports > Sales > Production report now includes house sales. (# 2986)

SuperSalon V5.3.5: released 3/5/09

New functionality 3

- Added a "Processing" indicator as you change tabs in the appointment options pop-up. (# 3343)
- Vendors are now imported as part of the VirtualSalon data import. (# 3778)
- "Owner" is always present when searching for employees. (# 3620)

Resolved issues 10

- Repaired issues with Item Master sync updating. (# 3507)
- Change implemented to prevent the auto-creation of the 'Hourly Payrate' plan, and removes any existing 'Hourly Payrate' plan. (# 3722)
- Removed duplicate Price Clearance configuration option from Setup > Software Settings > Tickets. (# 3804)
- Modified VirtualSalon import mapping to correctly map commissions for individual transactions (services, products). (# 3789, # 3780)
- Updated VirtualSalon import to correctly import tax amounts. (# 3777)
- Fixed an issue in which the wait-serve screen was not using the same void pop-up for both waiting and servicing tickets. (# 3831)
- Fixed issue with database table structure that caused error when updating to V5.3.4. (# 3836)
- Reports > Payroll > Tips Detail now shows correct payment types. (# 3793)
- Restored "Customer Merge" button unless the store type is Beauty First (who use backend Customer Merge functionality). (# 3299)
- Sending a ticket straight to service no longer takes the user to the Appointment Book when Wait/Serve screen is used. (# 3761)

I-Office V1.4.3: release 3/2/09

Resolved issues 5

- Fixed layout and naming problems in Reports > Sales > Production Report. (# 3410, # 3411)
- Fixed formatting issue in Reports > Sales > Monthly Trend. (# 3413)
- Tips totals now display in Reports > Payroll > Payroll. (# 2558, # 3747)
- (E-Royalties) A calculation issue showing a mismatch with the paper royalties report was corrected. (# 3752)
- (Retail functionality) An issue where the date range selectors were not functioning correctly for the Sales Tax (and other) reports has been repaired. (# 3204)

SuperSalon V5.3.4: released 3/2/09

New functionality 2

- Kiosk mode allows for a configurable logo to be displayed. (# 15, # 836)
- Added ability to configure software to display Void button on checkout screen, with permissions restrictions option. (# 3546)

Resolved issues 17

- Pole display now reverts to idle text after completing a sale. (# 3255)
- Appointment booking duration no longer allows negative or zero time. (# 3294)
- (PCI Compliance) Credit card numbers are no longer added to system logs or any database tables. (# 3155, # 3157)
- Issue with cash tips and change has been fixed. (# 3476)
- Added permission check on Manager > Products page. (# 3483)
- Fixed formatting on Reports > Payroll > Timecard. (# 3545)
- Fixed issue where time card was not displaying vacation time correctly. (# 3724)
- (Retail functionality) Loyalty card purchases now display on Customer History and Customer Search > Last Visit screens. (# 3348)
- When creating customer alerts, all alert locations are properly saved. (# 3550)
- Customer hair notes now print on the service ticket. (# 3706)
- Fixed behavior of resource block selection arrows. (# 3712)
- Credit card merchant receipts now print correctly. (# 3745)
- (Retail functionality) Open Till button has been restored on the appointments screen. (# 3799)
- (Spa functionality) Improved performance of the Series Sales report. (# 3611)
- Fixed errors that occurred when redoing a multi-ticket from a previous day. (# 3756)
- Fixed error message that could occur during software update. (# 3781)
- (Performance) Made changes to database connection to improve system speed and performance. (# 3160)

I-Office V1.4.2: released 2/23/2009

New functionality 2

- Notification of upcoming maintenance outages posted to main page. (# 3719)
- (School functionality) Added manual phone authorization fields to I-Office closeout screens. (# 3568)

SuperSalon V5.3.3: Initial External Customer Beta of V5.3.x series

New functionality 7

- Setting the software to store customer CC# s carries with it a warning advising the user that the setting may not be in compliance with PCI and/or other legal requirements. (# 3158)
- Standard GUI controls have been implemented in the Appointment Search screen. (# 3312)
- (Retail functionality) All outstanding Beauty First functionality has been merged into the core product. (# 3247, # 3455)
- Payroll / Employee Audit Trail functionality has been implemented. (# 2906)

- Credit card numbers are now sanitized correctly on customer receipts, per the Fair and Accurate Credit Transactions Act of 2003. (# 3192)
- Data import from VirtualSalon has been implemented. (# 3239)
- SuperSalon is now certified to use IP Charge payment processing. (# 3565)

Resolved issues 31

- Expected till is now the difference between previous day closeout total cash and edited deposit. (# 3159)
- Fixed some miscellaneous issues that were adding warnings to the error logs. (# 3236)
- Non-numerical input flushed from CC# s prior to card type detection. (# 3380, # 3681)
- (Retail functionality) Customer merge button removed from Utilities menu. (# 3299)
- Resources and resource categories can now be deleted if they have a single-quote in their name. (# 3331)
- Receipt 'Last Visit' now respects local time zone offset. (# 3676)
- Customer receipt is now printed when moving an appointment into servicing. (# 2845)
- Fixed issue where booking appointments prior to the time of day equal to your GMT offset resulted in errors. (# 3186)
- "Select Employee" popup now shows all employees available until search field narrows search down. (# 3267)
- "Add to Waitlist" popup now works in Appointments mode. (# 3286)
- "Move Employee Sales" no longer throws errors when given invalid input, and additional input masking has been added to reduce erroneous data entry. (# 3292)
- (School functionality) Functionality to restrict use of the Search Sales to edit tickets is now a configuration option. (# 3297, # 3697)
- Overbooking a manually-assigned resource now functions correctly. (# 3302)
- Conflicting error messages displayed when the receipt printer / cash drawer were not properly set up have been removed. (# 3303)
- (Retail functionality) Separator label now prints correctly when printing purchase orders. (# 3305)
- Permissions and authentication on the Quick Enter UPC screen have been repaired. (# 3310)
- Manager > Customer Alerts: Toggling customer alerts now functions correctly. (# 3328)
- Customer Service Receipt no longer prints a duplicate receipt. (# 3336)
- Creating a new customer now functions correctly. (# 3536)
- User can now navigate through more than nine Series Sales items on the sales screen by using paging buttons. (# 3548)
- Issues causing duplication of some options settings in the database have been repaired. (# 3252, # 3701)
- Allowing Tax Exemptions now functions properly. (# 3318)
- All software configuration options concerning tips are now in the Tip configuration grouping. (# 3553)
- Fixed an internal issue where the database ORM would choose an update option incorrectly. (# 3680)
- Discount package restrictions confirmed working in this revision. (# 3097)
- Appointments no longer overlap the date section when viewing appointments scheduled for a specific employee. (# 3263)
- Fixed GUI issues with Add To Waitlist popup in Appointments screen. (# 3552)
- Choosing 'Here' or 'Late' in the Appointments screen now colors the call-ahead appointment correctly. (# 3560)
- Booking to a resource with a selected service now colors the appointment orange. (# 3700)
- Fixed issue where lightbox wasn't extended over software tabs in resolutions exceeding 1024x768. (# 3714)

- Updating script now ensures that functionality unique to Beauty First (World Customer Database, Loyalty Cards, and Discount Criteria) are disabled. (# 3709)

SuperSalon V5.3.2: Internal Maintenance Release

New functionality 6

- Added a status message to the "Rebuild Report Metrics" button in Manager > Utilities. (# 3326)
- Added currency rounding to "Year Vs. Year" report. (# 3362)
- Upgraded GUI on alert box when user is prompted for required tracking information when client is put into service. (# 3425)
- 'Enter' key now saves all changes in Employee Scheduler popup window. (# 3276)
- Waitlist functionality now uses standard GUI controls. (# 3281)

Resolved issues 28

- Reduced the width of the Credit Helper under Manager > Closeout. (# 3383)
- Employee block notes now display on the appointment book. (# 3295)
- Fixed an issue where some data wouldn't be updated on the I-Office. (# 3486, # 3665)
- Anchored the + and - buttons on the Wait/Serve screen. (# 3557)
- Removed condition that prevented day navigation in employee scheduler. (# 3562)
- "Ticket Total" column in Search Sales screen includes taxes. (# 2977)
- Removed duplicate software configuration controls in Manager > Setup. (# 3161)
- Fixed an issue that was restoring previously-deleted customer notes. (# 3323)
- Fixed an issue that prevented changing a product from variable-price. (# 3345)
- Resolved issues with tax-exempt tickets. (# 3356, # 3549)
- Corrected time printed on Guest/Servicing ticket. (# 3491, # 1433, # 3406)
- Fixed an issue that prevented navigation from Wait/Serve screen. (# 3535, # 3664)
- Restored screen formatting to appointment book block scheduling popup. (# 3308)
- Clicking "Cancel" in Change Duration dialog box when scheduling appointment service now returns user to the appointment dialog box. (# 3311)
- After choosing Manager > Products > Quick Choose UPC > Return to Products, user is now returned to product screen. (# 3314)
- Content is flushed from waitlist panels upon close. (# 3334)
- Fixed error message displayed when tips were added to payment screen. (# 3350)
- Removed autocomplete from credit card form fields. (# 3423)
- Fixed an issue with performing a credit return. (# 3499)
- Allow users to edit previous tickets when "Require All Tickets Closed before Closeout" setting is true, and implemented standard GUI on that dialog box. (# 3504)
- Fixed a division-by-zero error on Sales page (# 3531)
- Removed an error when no results found when purging duplicate SKU information. (# 3537)
- Package discounts no longer multiply incorrectly. (# 3538)
- Fixed issue where editing a ticket took user to a blank screen. (# 3543)
- Fixed GUI issues with wait list booking. (# 3555)
- Fixed ability to create Paid Outs. (# 3559)
- Hair notes now save correctly in this revision. (# 3577)